# Acer Altos G610

User’s guide

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Changes may be made periodically to the information in this publication without obligation to notify any person of such revision or changes. Such changes will be incorporated in new editions of this manual or supplementary documents and publications. This company makes no representations or warranties, either expressed or implied, with respect to the contents hereof and specifically disclaims the implied warranties of merchantability or fitness for a particular purpose.

Record the model number, serial number, purchase date, and place of purchase information in the space provided below. The serial number and model number are recorded on the label affixed to your computer. All correspondense concerning your unit should include the serial number, model number, and purchase information.



Model Number : _____

Serial Number: _____

Purchase Date: _____

Place of Purchase: _____

# Notices

## FCC notice

This device has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the device and receiver
- Connect the device into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/television technician for help

### Notice: Shield cables

All connections to other computing devices must be made using shielded cables to maintain compliance with FCC regulations.

### Notice: Peripheral devices

Only peripherals (input/output devices, terminals, printers, etc.) certified to comply with the Class B limits may be attached to this equipment. Operation with noncertified peripherals is likely to result in interference to radio and TV reception.

**Caution!** Changes or modifications not expressly approved by the manufacturer could void the user's authority, which is granted by the Federal Communications Commission, to operate this computer.

### Use conditions

This part complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### Notice: Canadian users

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

### Remarque à l'intention des utilisateurs canadiens

Cet appareil numérique de la classe B respected toutes les exigences du Règlement sur le matériel brouilleur du Canada.

## Important safety instructions

Read these instructions carefully. Save these instructions for future reference.

1 Follow all warnings and instructions marked on the product.

2 Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.

3 Do not use this product near water.

4 Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.

5 Slots and openings in the cabinet and the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register, or in a built-in installation unless proper ventilation is provided.

6 This product should be operated from the type of power indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.

7 Do not allow anything to rest on the power cord. Do not locate this product where persons will walk on the cord.

8 If an extension cord is used with this product, make sure that the total ampere rating of the equipment plugged into the extension cord does not exceed the extension cord ampere rating. Also, make sure that the total rating of all products plugged into the wall outlet does not exceed the fuse rating.

9 Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a fire or electric shock. Never spill liquid of any kind on the product.

10 Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage points or other risks. Refer all servicing to qualified service personnel.

11 Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:

   a When the power cord or plug is damaged or frayed

   b If liquid has been spilled into the product

   c If the product has been exposed to rain or water

   d If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions since improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal condition.

   e If the product has been dropped or the cabinet has been damaged

   f If the product exhibits a distinct change in performance, indicating a need for service.

12 Replace the battery with the same type as the product's battery we recommend. Use of another battery may present a risk of fire or explosion. Refer battery replacement to a qualified serviceman.

13 Warning! Batteries may explode if not handled properly. Do not disassemble or dispose of them in fire. Keep them away from children and dispose of used batteries promptly.

14 Use only the proper type of power supply cord set (provided in your accessories box) for this unit. It should be a detachable type: UL listed/CSA certified, type SPT-2, rated 7A 125V minimum, VDE approved or its equivalent. Maximum length is 15 feet (4.6 meters).

## Laser compliance statement

The CD-ROM drive in this computer is a laser product. The CD-ROM drive's classification label (shown below) is located on the drive.

CLASS 1 LASER PRODUCT
**CAUTION:** INVISIBLE LASER RADIATION WHEN OPEN. AVOID EXPOSURE TO BEAM.

# Contents

# Contents

# 1 System overview

The Acer Altos G610 server model is a powerful dual-processor systems loaded with a host of new and innovative features. The system offers a new standard for flexible productivity ideal for local or wide area networks and multiuser server environments.

# Overview

The Acer Altos G610 server model is a PCI bus based dual processor system board built on an extended ATX baseboard. It comes with two socket 370 processor slots utilizing two Intel® Pentium® III processors integrated with the Server Works LE north and OSB4 south bridge chipsets. The dual channel SCSI architecture supports Ultra160 SCSI with bandwidth of up to 160 MB/s for each channel. The system board also integrates the Intel® 82559 10/100 Mbps PCI Ethernet chipset that supports WOL (Wake on LAN) for better remote site management.

For expandability, the system board includes four 64-bit/33 MHz PCI bus slots, two 32-bit/33 MHz PCI bus slots, and four DIMM slots that allows memory installation to a maximum of 4-GB using four 1024-MB SDRAM (Synchronous DRAM) modules.

For connectivity, the system board supports two USB (Universal Serial Bus) connectors, PS/2 interface for both mouse and keyboard, a video port and other standard features such as two UART NS16C550 serial ports, one enhanced parallel port with Enhanced Parallel Port (EPP)/ Extended Capabilities Port (ECP) support, a diskette drive interface, and two embedded hard disk interfaces.

The system is fully compatible with MS-DOS V6.X, Novell Netware, Novell, SCO UNIX Openserver, SCO Unixware, Linux, Sun Solaris, Windows NT 4.0, and Windows 2000

## Processors

The Pentium III processor implements Dynamic Execution performance, a multi-transaction system bus, and Intel MMX media enhancement technology. Also, it offers Streaming SIMD (Single Instruction Multiple Data) Extensions - 70 new instructions enabling advanced imaging, 3D, streaming audio and video, and speech recognition applications. The Pentium III processor delivers higher performance than previous Pentium processors while maintaining binary compatibility with all previous Intel Architecture processors.

This system board supports 100 or 133 MHz GTL+ host bus frequencies for Pentium III processors running at 600 to 866 MHz, and future generations of Pentium processors, too.

# Memory

The four DIMM sockets on board allow memory upgrade to a maximum of 4 GB using four 1024-MB registered SDRAM (Synchronous DRAM) DIMMs. For data integrity, the default setting of the ECC (error-correcting code) function of the memory system in BIOS is enabled.

**Note:** The SDRAM should work under 3.3 volts only; 5-volt memory devices are not supported.

The system board supports both 100 and 133 MHz registered SDRAMs only; 66 MHz SDRAMs are not supported.

# System chipsets

## Server Works LE north and south bridge

The Server Works CNB30LE (champ north bridge) chipset incorporated as the north bridge is in charge of the host bus interfacing and memory bus control. The north bridge provides one 32-bit PCI bus running at 33 MHz and another secondary PCI bus running at 33/66 MHz.

The OSB4 (open south bridge) subset provides the legacy ISA interface, USB port, ATA33, and SM bus. The BMC (Baseboard Management Control) was embedded on the motherboard and connected with the south bridge to provide the ASM and RDM functions and the industry standard IPMI protocol as well.

## SCSI subsystem

The dual-channel AIC-7899 single-chip host adapter delivers Ultra160 SCSI data transfer rates which doubles the Ultra-2 SCSI data transfer rate of up to 160 MByte/sec. With two channels, it delivers a total of 320 MByte/sec bandwidth. In addition, the AIC-7899 features a 66 MHz, 64-bit PCI interface that supports zero wait-state memory which also operates on 33 MHz, 32-bit PCI buses. It supports up to 15 devices on a 12-meter cable (or 25 meters in a point-to-point configuration), making it ideal for clustering and RAID configurations.

## LAN subsystem

Another cost-effective feature for network solution is the integration of Intel's 82559 10/100 Mbps Fast Ethernet controller which supports:

- Advanced Configuration and Power Interface (ACPI)
- 1.20A based power management
- wake on Magic Packet
- wake on interesting packet
- advanced System Management Bus (SMB) based manageability
- Wired for Management (WfM) 2.0 compliance
- IP checksum assist
- PCI 2.2, PC 98, and PC 99 compliance

## Video subsystem

The ATI Rage XL harbors 2D and 3D display capabilities that bring life to any multimedia and work applications. With remarkable color depth and high resolutions of up to 1280x1024, it provides an enhanced visual experience on your system.

The onboard ATI Rage XL chipset comes with 4 MB of video memory and supports up to 1280x1024 display mode resolution at high colors.

# Expansion slots

The system board has six PCI buses contained in two PCI segments:

- four 64-bit/33 MHz PCI bus slots (PCI slots 1 to 4)
- two 32-bit/33 MHz PCI bus slots (PCI slots 5 and 6)

# Hardware management support

The system board supports a power-management function that conforms to the power-saving standards of the U.S. Environmental Protection Agency (EPA) Energy Star program.

Additional features include hardware support for ASM (Advanced Server Manager) and RDM (Remote Diagnostic Management). ASM detects problems in CPU thermal condition, CPU working voltage detection (±12V/±5V/3.3V/1.5V/1.8V), and PCI bus utilization calculation. It also detects if the CPU fan or the chassis fan malfunctions. Meanwhile, RDM allows execution of the RDM diagnostic program from a remote RDM station to fix detected problems or to reboot the system.

# Features summary

The system board has the following major components:

- FC-PGA (Flip-Chip Pin Grid Array) processor socket that supports a Pentium® III processor running at 600/133 to 866/133 MHz and future generations of Pentium CPUs
- Server Works LE chipset which includes the north and south bridge
- SCSI controller chipset Adaptec® AIC-7899 supports dual channel 64-bit LVD Ultra160 device connection in 64-bit/33 MHz PCI bus:
  - Channel A- one 68-pin Ultra160 SCSI connector
  - Channel B- one 50-pin fast SCSI and one 68-pin Ultra160 SCSI connector
- Onboard 10/100 Mb/s Intel® 82559 LAN chip that supports WOL
- Four DIMM sockets that accept 64-, 128-, 256-, 512-, and 1024-MB SDRAMs with a maximum memory upgrade of 4 GB
- Supports six PCI slots:
  - four 64-bit/33 MHz PCI slots
  - two 32-bit/33 MHz PCI slots
- PCI SVGA onboard supports analog CRT monitors. Supports up to 1280x1024 resolution with 4-MB onboard VGA SDRAM
- System clock/calendar with battery backup
- IDE hard disk and diskette drive interfaces
- Auxiliary power connector for ATX power supply
- Super I/O, Advanced Server Management (ASM), and Remote Diagnostic Management (RDM) controller chipsets
- External ports:
  - USB connector
  - PS/2-compatible mouse and keyboard port
  - Serial port
  - RJ-45 jack
  - Video port
  - Parallel port

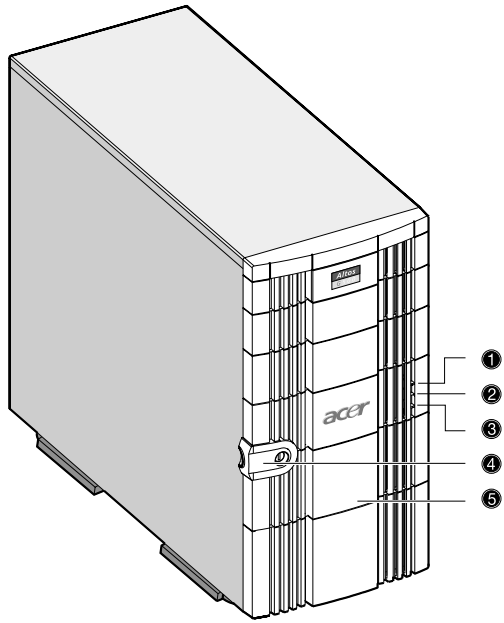
# 2 System tour

This chapter discusses the features and components of your system.

# External and internal structure

## Front panel

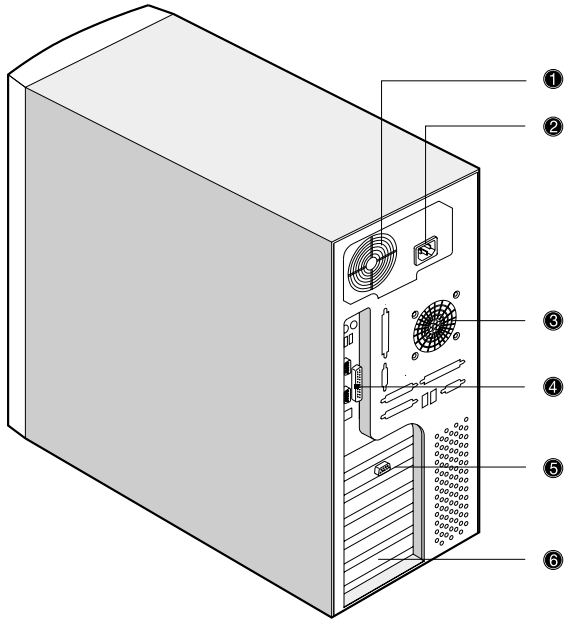
**Note:** One pair of system keys are hung inside the front panel door. Additional duplicate keys can be found at the back of the system.




| No. | Item |
|---|---|
| 1 | Power indicator |
| 2 | Hard disk activity indicator |

| No. | Item |
|---|---|
| 3 | System status indicator |
| 4 | Keylock |
| 4 | Front panel |

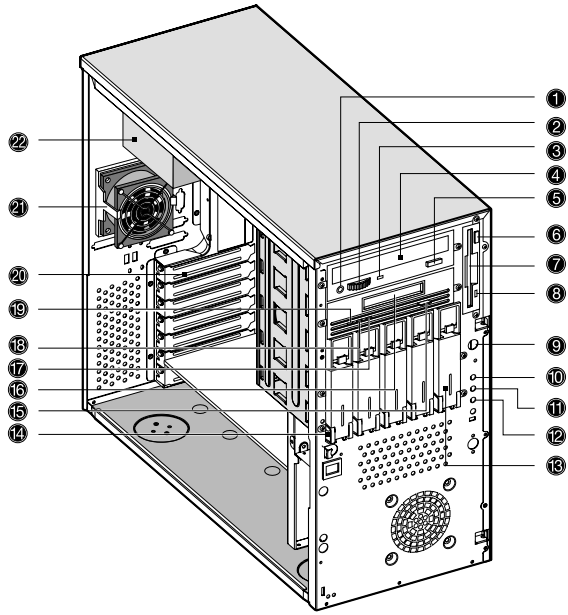
## Rear panel




| No. | Item | No. | Item |
|---|---|---|---|
| 1 | Power indicator | 4 | System board connectors |
| 2 | Power cable connector | 5 | Monitor port |

| No. | Item | No. | Item |
|---|---|---|---|
| 3 | Housing fan | 6 | Expansion slots |

# Internal components

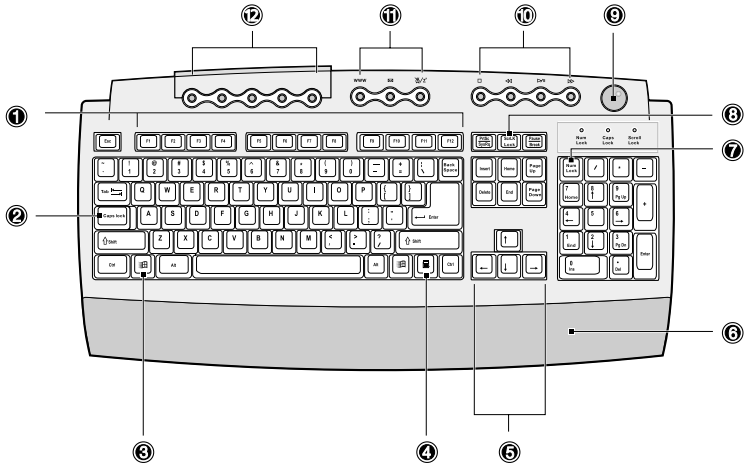



| No. | Item | No. | Item |
|---|---|---|---|
| 1 | CD-ROM Headphone/ Earphone port | 12 | System status indicator |
| 2 | Volume tuner | 13 | Removable hard drive trays |
| 3 | CD-ROM activity indicator | 14 | Keylock |
| 4 | CD-ROM tray | 15 | Tape drive eject button |

| No. | Item | No. | Item |
|---|---|---|---|
| 5 | CD-ROM Stop/Eject button | 16 | Tape drive tray |
| 6 | Floppy drive eject button | 17 | Drive indicator (amber) |
| 7 | Floppy drive tray | 18 | Media indicator (green) |
| 8 | Floppy drive activity indicator | 19 | Clean indicator (green) |
| 9 | Power button | 20 | Expansion slots |
| 10 | Power indicator | 21 | Housing fan |
| 11 | Hard disk activity indicator | 22 | Power supply |

# Keyboard

Your system comes with a USB keyboard. The keyboard has full-sized keys that include separate cursor keys, two Windows keys, and twelve function keys.




| No. | Component | Function |
|---|---|---|
| 1 | Function keys (**F1** - **F12**) | Access most of the computer's controls like screen brightness, volume output and the BIOS Setup utility. |
| 2 | Caps Lock | When activated, all alphabetic characters typed appear in uppercase (same function as pressing **Shift** + **<letter>**). |

| No. | Component | Function |
|---|---|---|
| 3 | Windows logo key  | **Start** button. Combinations with this key perform special functions, such as:<br>• **Windows** + **Tab**: Activate the next Taskbar button<br>• **Windows** + **E**: Explore My Computer<br>• **Windows** + **F**: Find Document<br>• **Windows** + **M**: Minimize All<br>• **Shift** + **Windows** + **M**: Undo Minimize All<br>• **Windows** + **R**: Displays the **Run** dialog box |
| 4 | Application key  | Opens the applications context menu (same function as clicking the right button of the mouse). |
| 5 | Cursor keys | Also called the arrow keys. These keys let you move the cursor around the screen. They serve the same function as the arrow keys on the numeric pad when the Num Lock is toggled off. |
| 6 | Palm rest (detachable) | Provides a comfortable place to rest your hands while typing. |
| 7 | Num Lock | When activated, the keypad is set to numeric mode, i.e., the keys function as a calculator (complete with arithmetic operators such as +, -, x, and /). |
| 8 | Scroll Lock | When activated, the screen moves one line up or down when you press the up arrow or down arrow respectively. Take note that Scroll Lock may not work with some applications. |
| 9 | Volume control/ Mute knob  | The volume control/mute knob controls the speaker volume. Turn it clockwise or counterclockwise to adjust the volume. Press it to toggle between mute and sound. |

| No. | Component | Function |
|---|---|---|
| 10 | Multimedia keys | Allow you to do the following:<br>• **Play/Pause button** ⏯ - press to start playing the audio or video file. Press again to pause.<br>• **Stop button** ■ - press to stop playing the audio or video file.<br>• **Forward button** ⏭ - press to skip forward to the next file and start playing.<br>• **Backward button** ⏮ - press to skip backward to the previous file and start playing. |
| 11 | Internet/Suspend keys | Consist of three buttons:<br>• **Email button**  launches your email application.<br>• **Web browser button** www launches your current default browser.<br>• **Suspend/Resume button** ⏲/zz puts the system to sleep when pressed. To wake the system press it again. |
| 12 | Programmable keys | Access a URL (Web site) or launch any program, file or application in your system. The fifth key is set to launch the Windows Media Player.<br>To configure the settings of each key, right-click on the Magic Keyboard icon located on your Windows desktop. |

# Mouse

Your PS/2 mouse has one ratchet wheel and two buttons: a left button and a right button. Quickly pressing and releasing the buttons is called clicking. Sometimes, you will need to do a double-click (clicking the same button twice quickly) or a right-click (clicking the right button quickly).

The ratchet wheel in between the two buttons is added to provide easier scrolling capability. By simply moving the wheel with your index finger, you can quickly move through multiple pages, lines, or windows. The wheel may also function as a third button allowing you to quickly click or double-click an icon or a selected item.

**Note:** If you are left-handed, refer to your Windows manual for instructions on how to set up your mouse for left-handed use.

# Disk drives

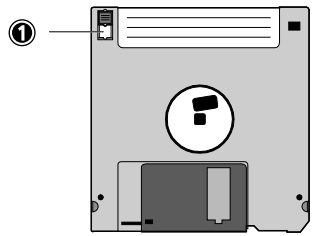
Your system comes with the following disk drives:

## 3.5-inch floppy drive

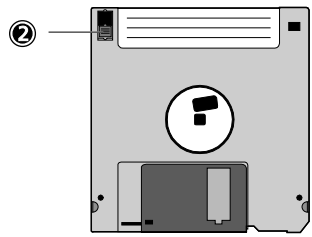
Your system's 3.5-inch floppy drive can handle 720-KB and 1.44-MB capacity diskettes.

Floppy diskettes are compact, lightweight, and easy to carry around. Here are some tips on how to take care of your diskettes:

- Always make backup copies of the diskettes that contain important data or program files.
- Keep diskettes away from magnetic fields and sources of heat.
- Avoid removing a diskette from the floppy drive when the drive activity indicator is on.
- Write-protect your diskettes to prevent accidental erasure. To do this, slide the write-protect tab to the write-protect position (1).




Sliding the write-protect tab to the not-write-protect position (2) will allow you to store and modify data in your diskettes.




- When you put a label on a 3.5-inch diskette, make sure that the label is properly attached (flat on the surface) and within the labeling area (area with a slight surface depression) on the

diskette. An improperly attached label may cause a diskette to get stuck in the floppy drive when you are inserting or removing it.

## CD-ROM drive

Your system comes with a CD-ROM drive. This drive is located on the front panel of your system. The CD-ROM drive allows you to play different types of compact discs (CDs) and video CDs.

CDs, like diskettes, are also compact, lightweight, and easy to carry around. However, they are more delicate than diskettes and must be handled with extra care.

### To insert a CD into your system's CD-ROM drive:

1 Gently push the eject button located on the front panel.

2 When the disc tray slides open insert the CD. Make sure that the label or title side of the disc is facing upward.

**Caution!** Hold the disc by the edges to avoid leaving smudges or fingerprints.

3 Push the eject button again to close the tray.

### To take care of your CDs:

- Keep your discs in a disk case when not in use to avoid scratches or other damage. Any kind of dirt or damage can affect the data on the disc, impair the disc lens reader on the CD-ROM drive, or stop the system from successfully reading the disc.
- When handling discs, always hold them by the edges to avoid smudges or fingerprints.
- When cleaning discs, use a clean, dust-free cloth and wipe in a straight line from the center to the edge. Do not wipe in a circular motion.
- Clean your CD-ROM drive periodically. You may refer to a cleaning kit for instructions. Cleaning kits can be purchased in any system or electronics shop.

# Setting up your system

## Preinstallation requirements

### Selecting a site

Before unpacking and installing the system, select a suitable site for the system for maximum efficiency. Consider the following factors when choosing a site for the system:

- Near a grounded power outlet
- Clean and dust-free
- Sturdy surface free from vibration
- Well-ventilated and away from sources of heat
- Secluded from electromagnetic fields produced by electrical devices such as air conditioners, radio and TV transmitters, etc.

### Checking the package contents

Check the following items from the package:

- Acer Altos G610 system
- Acer Altos G610 User's guide (with system binder)
- CD-ROM driver kits
- System keys (hung inside the front panel door)

If any of the above items are damaged or missing, contact your dealer immediately.

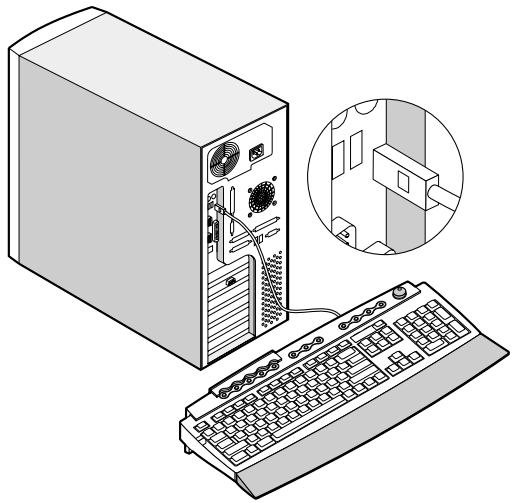
Save the boxes and packing materials for future use.

# Basic connections

The system unit, keyboard, mouse, and monitor constitute the basic system. Before connecting any other peripherals, connect these peripherals first to test if the system is running properly.

## Connecting the USB keyboard

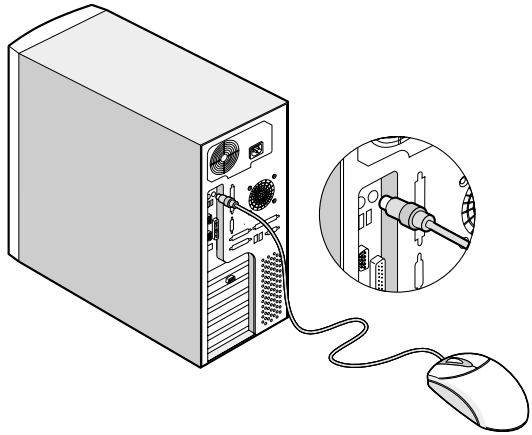
Plug the USB keyboard cable into either USB ports (black port) located on the rear panel of your system.



**Note:** If you are using a PS/2 keyboard, plug the mouse cable into the PS/2 keyboard port located on the rear panel of your system.

# Connecting the PS/2 mouse

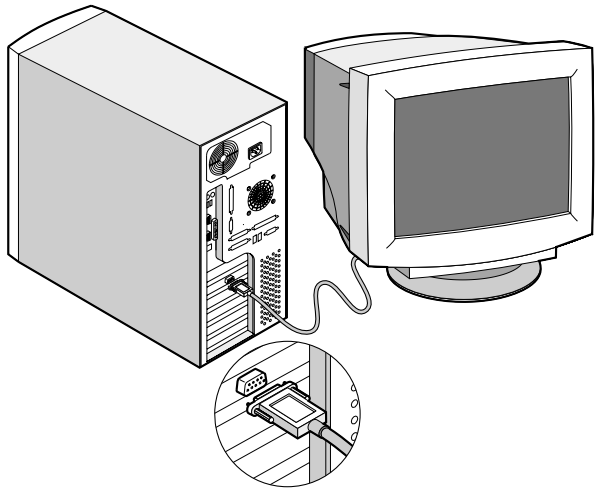
Plug the PS/2 mouse cable into the PS/2 mouse port (green port) located on the rear panel of your system



**Note:** If you are using a USB mouse, plug the mouse cable into either USB ports located on the rear panel of your system.

## Connecting the VGA monitor

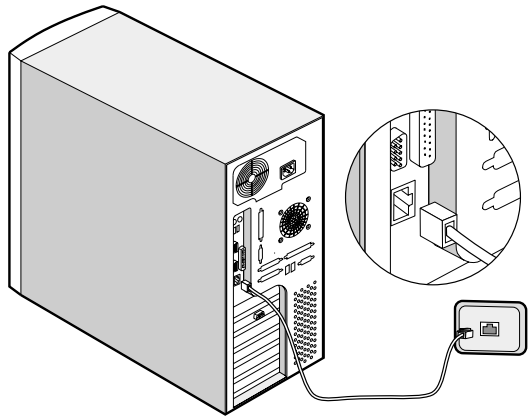
To connect the VGA monitor, simply plug the monitor cable into the monitor/VGA port (blue port) located on the rear panel of your system.



## Connecting to the network

You can connect your computer to a Local Area Network (LAN) using a network cable. To do so, simply plug the network cable into the

network port (black port) located on the rear panel of your system.



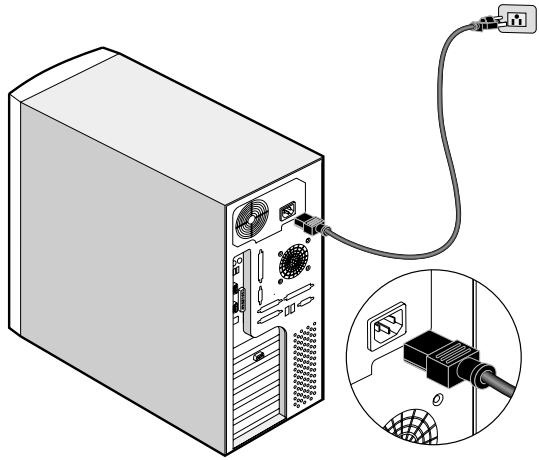
**Note:** Consult your operating system manual for information on how to configure your network setup.

## Connecting the power cable

**Caution!** Before you proceed, check the voltage range in your area. Make sure that it matches your system's voltage setting (see the voltage setting switch located on the rear panel of your system). If they don't match, change your system's voltage setting according to your area's voltage range.

Plug the power cable into the power cable socket located on the rear panel of your system. Then plug the other end of the power cable into

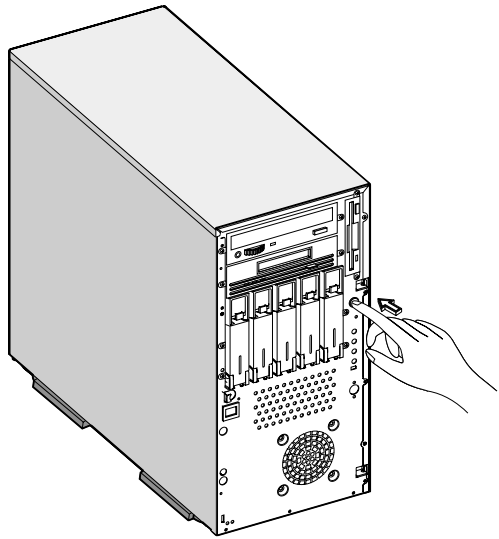
a power outlet. The figure below shows a complete connection of the whole system



# Turning on your system

After making sure that you have set up the system properly and connected all the required cables, you can now power on your system.

To power on the system, press the power button on the front panel. The system starts up and displays a welcome message. After that, a series of power-on self-test (POST) messages appears. The POST messages indicate if the system is running well or not.



**Note:** If the system does not turn on or boot after pressing the On/Off button, go to the next section for the possible causes of the boot failure.

Aside from the POST messages, you can determine if the system is in good condition by checking if the following occurred:

- Power indicator on the front bezel lights up (green)
- Power, Num Lock, and Caps Lock indicators on the keyboard light up
- Power supply power indicator located at the back of the system lights up (green)

# Power-on problems

If the system does not boot after you have applied power, check the following factors that might have caused the boot failure.

- The external power cable may be loosely connected.

  Check the power cable connection from the power source to the power socket on the rear panel. Make sure that the cable is properly connected to the power supply.

- No power comes from the grounded power outlet.

  Have an electrician check your power outlet.

- The voltage selector switch may be set to the wrong voltage range.

  Verify the applicable voltage range in your area and set the voltage selector switch accordingly.

- Loose or improperly connected internal power cables.

  Check the internal cable connections. If you are not confident to perform this step, ask a qualified technician to assist you.

**Warning! Make sure all power cords are disconnected from the electrical outlet before performing this task.**

**Note:** If you have gone through the preceding actions and the system still fails to boot, ask your dealer or a qualified technician for assistance.

# Turning off your system

To turn off your computer, on the Windows taskbar click on the **Start** button, point to **Shut Down...**, select **Shut down** from the dropdown window then click on **OK**. You can then turn off all peripherals connected to your computer.

If you cannot shut down your computer, press the power button for at least four seconds. Quickly pressing the button may put the computer in a Suspend mode only.

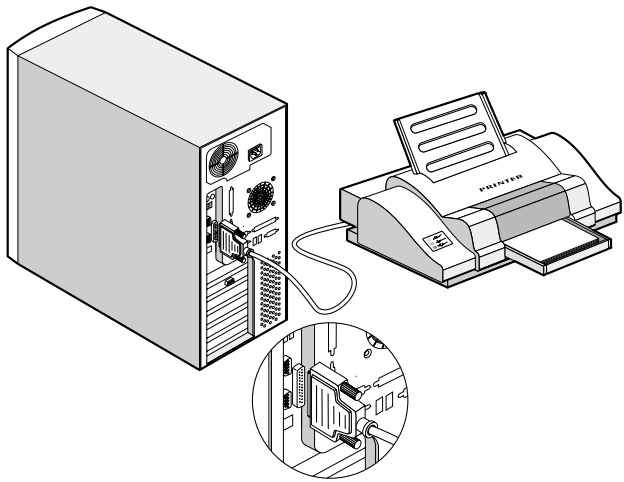
**Note:** You do not need to turn off the main power switch every time you turn off your computer. Turn off the main power switch only if you will not use your computer for a long time or if your computer needs servicing.

# Connecting options

## Printer

Your system supports serial, parallel and USB printers.

To connect a parallel printer, plug the printer cable into the parallel/ printer port (burgundy port) located on the rear panel of your system.



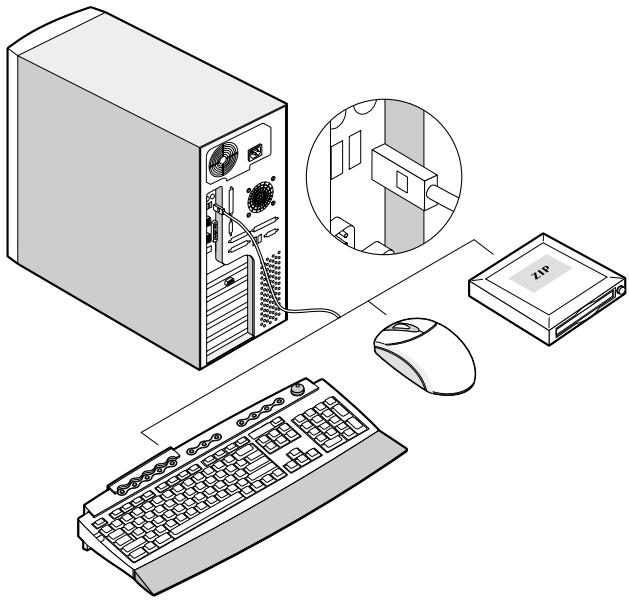

**Note:** If you are using a serial printer, connect the printer cable into either serial port 1 or serial port 2. In the same manner, connect a USB printer by plugging the printer cable into either USB ports. The serial and USB ports are both located on the system's rear panel.

## USB devices

Universal Serial Bus (USB) is a new serial bus design that is capable of cascading low-/medium-speed peripherals (less than 12 Mbps) such as a keyboard, mouse, joystick, scanner, printer and modem. With USB, complex cable connections can be eliminated.

Your system comes with two USB ports located on the rear panel. These ports allow you to connect additional serial devices to your system without using up its system resources.

To connect a USB device, simply plug the device cable into either USB ports (black port) located at the rear panel of your system.




**Note:** Most USB devices have a built-in USB port which allows you to daisy-chain other devices.

# 3 Upgrading your system

This chapter contains basic information about your system boards that you will find helpful when performing the instructions of the upgrade process which are also discussed in this chapter.

# Installation precautions

Before you install any system component, we recommend that you read the following sections. These sections contain important ESD precautions along with preinstallation and post-installation instructions.

## ESD precautions

Electrostatic discharge (ESD) can damage your processor, disk drives, expansion boards, and other components. Always observe the following precautions before you install a computer component:

1 Do not remove a component from its protective packaging until you are ready to install it.

2 Wear a wrist grounding strap and attach it to a metal part of the computer before handling components. If a wrist strap is not available, maintain contact with the computer throughout any procedure requiring ESD protection.

## Preinstallation instructions

Always observe the following before you install any component:

1 Turn off your system and all the peripherals connected to it.

2 Unplug all cables from the power outlets.

3 Open your system according to the instructions on page 37.

4 Follow the ESD precautions described above when handling a computer component.

5 Remove any expansion board(s) or peripheral(s) that block access to the DIMM socket or other component connector.

See the following sections for specific installation instructions on the component you wish to install.

**Warning! Failure to properly turn off the computer before you start installing components may cause serious damage.**
**Do not attempt the procedures described in the following sections unless you are a qualified service technician.**

## Post-installation instructions

Observe the following after installing a computer component:

1 See to it that all components are installed according to the described step-by-step instructions.

2 Replace any expansion board(s) or peripheral(s) that you have previously removed.

3 Connect the necessary cables.

4 Replace the system cover.

5 Turn on the system.

# Opening your system

**Caution:** Before you proceed, make sure that you have turned off your system and all peripherals connected to it. Read the “Preinstallation instructions” on page 35.

You need to open your system before you can install additional components. The system housing has one front panel door and one removable side panel. See the following section for instructions.

## Opening the front panel door

A security lock secures the front panel door to protect your system unit against unauthorized access.

To open the front panel door:

1 Insert the key into the lock and turn it clockwise until it points to the unlocked icon.

2 Pull open the front panel door.

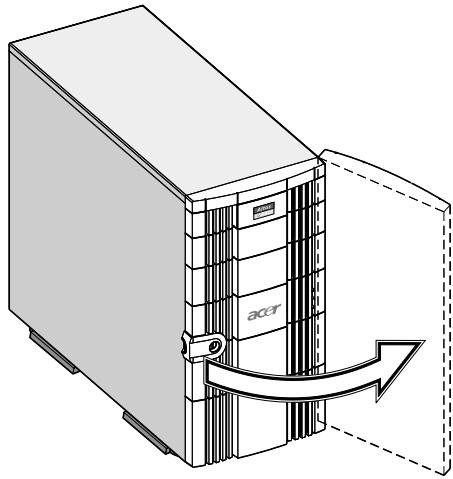
## Removing the front panel door

The front panel door is attached to the main housing by screwless hinges. Follow these steps to remove the door:

1 Unlock the door with the key (when necessary).

2 Open it to more than a 45° angle.

3 Lift it up a little, then move it away from the housing.




## Opening the side panel

A microswitch is located on the side panel. It helps indicate whether the panel is removed or intact.

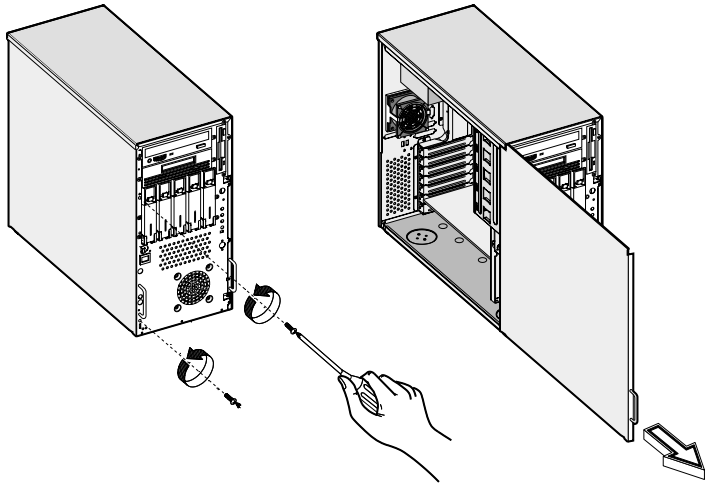
1 Turn off your system unit and unplug all cables.

2 Place the system unit on a flat, steady surface.

3 Open then remove the front panel door. Refer to page 37 for more detailed instructions.

4 Remove the two front screws with a Phillips screwdriver. Keep them in a safe place for later use.

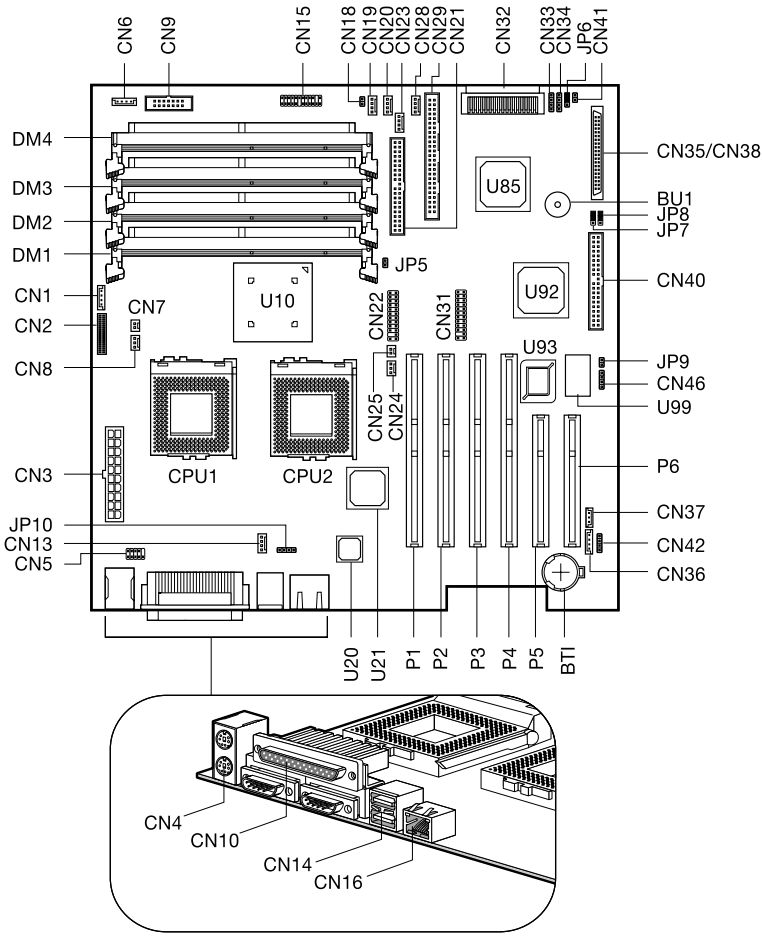
5 Pull out the panel handle to remove the side panel. .



# System boards

## Mainboard layout

The mainboard becomes accessible once you open the system. It should look like the figure shown below



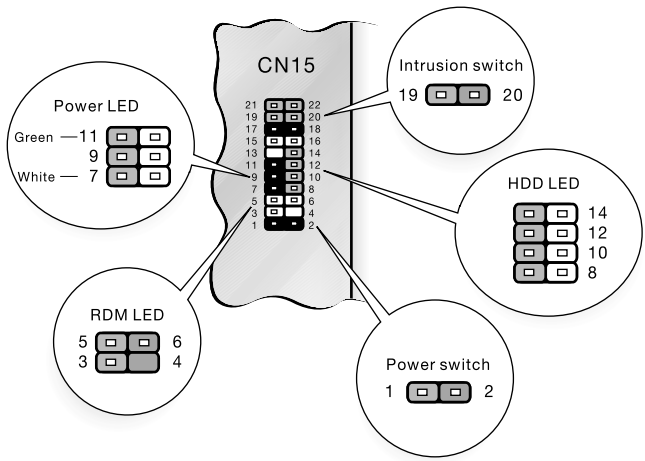
| Item | Description |
|---|---|
| BT1 | Battery |
| BU1 | Buzzer |
| CN1/CN6/CN36 | IPMI connectors |
| CN2 | ITP port |
| CN3 | ATX power supply connector |
| CN4 | Upper: PS/2 mouse connector<br>Lower: PS/2 keyboard connector |
| CN5 | Serial port connector |
| CN7 | CPU 1 thermal connector |
| CN8 | CPU 1 fan connector |
| CN9 | RDN P.S. status connector |
| CN10 | Upper: Parallel port<br>Lower left: Serial port<br>Lower right: VGA or monitor port |
| CN13/CN19/<br>CN20/CN23/CN28 | Housing fan connectors |
| CN14 | USB1 and 2 connectors |
| CN15 | LED/Switchboard connector (see page 43) |
| CN16 | LAN Jack (RJ-45) |
| CN18 | NMI switch |
| CN21 | Primary IDE connector |
| CN22/CN31 | BMC DB connectors |
| CN24 | CPU 2 fan connector |
| CN25 | CPU 2 thermal connector |

| Item | Description |
|---|---|
| CN29 | Narrow SCSI channel B connector |
| CN32 | Wide SCSI channel B connector |
| CN33/CN34 | External hard disk drive LED connectors |
| CN35/CN38 | Wide SCSI channel A connector |
| CN37 | Wake on LAN connector |
| CN40 | Floppy disk drive connector |
| CN41 | Event LED (HDD fail) connector |
| CN42 | $I^2C$ connector |
| CN46 | Speaker connector |
| CPU1 | CPU 1 socket |
| CPU2 | CPU 2 socket |
| DM1 to DM4 | DIMM slots |
| JP5 | Event clear connector |
| JP6 | SCSI terminator<br>1-2: Disabled<br>2-3: On |
| JP7 | Logo<br>**1-2**: Acer logo<br>2-3: OEM |
| JP8 | Password settings<br>1-2 : Check password<br>**2-3** : Bypass password |
| JP9 | Speaker connector |
| JP10 | CPU PST<br>1-2 : Terminator board<br>**2-3** : CPU |

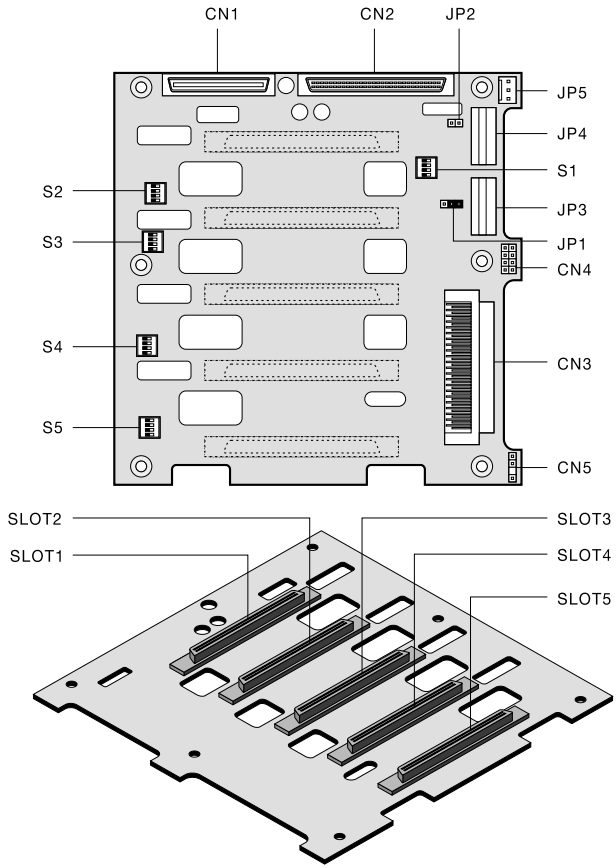
| Item | Description |
|---|---|
| P1 to P4 | 64-bit/33 MHz PCI slots |
| P5 and P6 | 32-bit/33 MHz PCI slots |
| U10 | Server Works LE north bridge |
| U20 | Intel 82559 LAN chipset |
| U21 | ATI Rage XL video chipset |
| U85 | Adaptec AIC-7899 chipset |
| U92 | Server Works OSB4 south bridge |
| U93 | BIOS chipset |
| U99 | SMC 47B277 super I/O chipset |

Settings in **bolface** are the default factory settings.

## LED/switchboard connector (CN15)



# BPL5M jumpers and connectors




| Label | Setting | Function |
|---|---|---|
| JP2 | Short | Terminator Power Source both from backplane and host |
| | Open | Only from Host |

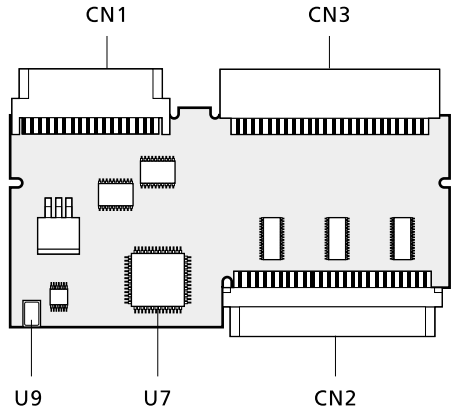
| Label | Description |
|---|---|
| CN1 | For SAF-TE card use |

| Label | Description |
|---|---|
| CN2 | For SAF-TE card use (or for terminator board) |
| CN3 | SCSI 68-pin P connector - In |
| CN4 | Front power LED connector |
| CN5 | $I^2C$ buffer connector |
| JP1 | $I^2C$ buffer ID setting |
| JP3 | Power connector[a] |
| JP4 | Power connector |
| JP5 | 3-pin FAN connector |
| S1 | Slot 1 ID switch[b] |
| S2 | Slot 2 ID switch |
| S3 | Slot 3 ID switch |
| S4 | Slot 4 ID switch |
| S5 | Slot 5 ID switch |
| Slot1 | SCSI slot 1 connector |
| Slot2 | SCSI slot 2connector |
| Slot3 | SCSI slot 3 connector |
| Slot4 | SCSI slot 4 connector |
| Slot5 | SCSI slot 5 connector |

a. For the SCSI backplane board's loading requirement, please insert an independent power cable to each power connector on the backplane board. The power cable should not connect to any other device.

b. When you use the LVD SCSI hot-swap cage to arrange your system hard drives, please remove all the jumpers on each SCSI hard drive and use the switches on the backplane board (S1~S5) to set the hard drive's ID.

# SAF-TE card layout




| Label | Description |
|---|---|
| CN1 | Connects to the |
| CN2 | Connects to the SCSI 68-pin P connector - Out |
| CN3 | Connects to the SCSI 68-pin P connector - In |
| U7 | |
| U9 | |

# Installing and removing storage devices

The Altos G610 system supports one 3.5-inch and five 5.25-inch internal storage devices. The empty drive bays allow you to install additional drives such as a CD-ROM drive, a digital audio tape (DAT) drive or another hard disk drive. These would provide your system additional storage capacity.

**Note:** Your basic system already comes pre-installed with a CD-ROM drive and a 3.5-inch floppy drive.

## Replacing the 3.5-inch floppy drive

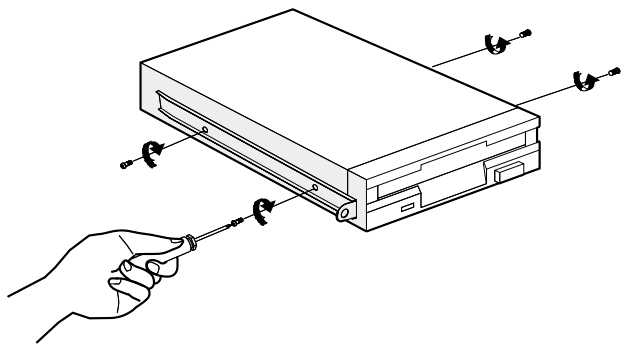
1 Remove the housing panels. Refer to page 38 for more detailed instructions.

2 Disconnect the power and signal cables from the old drive.

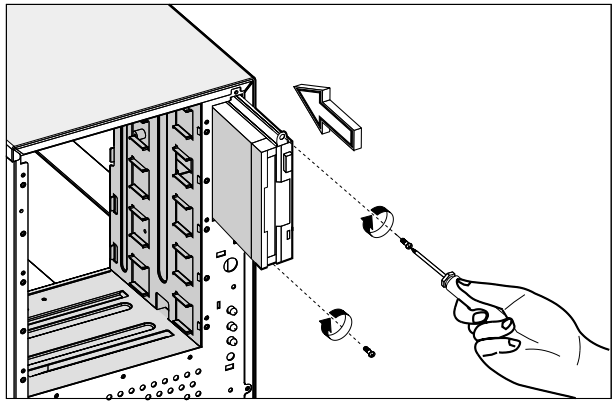
3 Detach the old 3.5-inch drive with the drive frame from the housing by removing the two chassis screws. Keep the screws for later use.

4 Remove the four frame screws that hold the old drive to the drive frame then pull out the drive.

5 Install a new 3.5-inch drive to the drive frame and secure it with the four frame screws you have previously removed.



6 Insert the new drive into the drive bay and secure it with the two chassis screws you have previously removed.



7 Connect the power and signal cable to the new drive.

8 Replace the housing panels.

## BPL5M hot-swap cage components

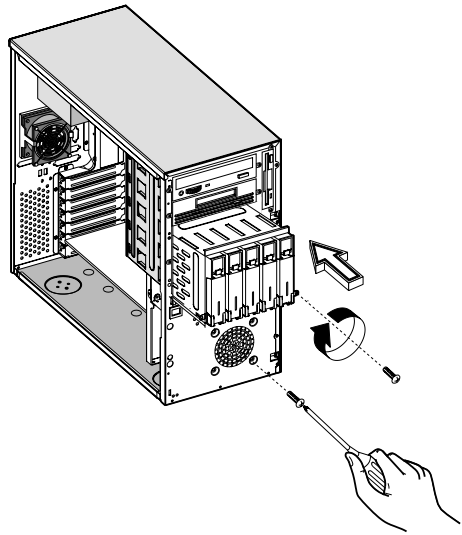
The BPL5M hot-swap cage contents box includes the following components:

- One hot-swap cage (with backplane board attached)
- Five hard drive trays
- One mainboard connector cable
- Two hard drive fault LED connector cables

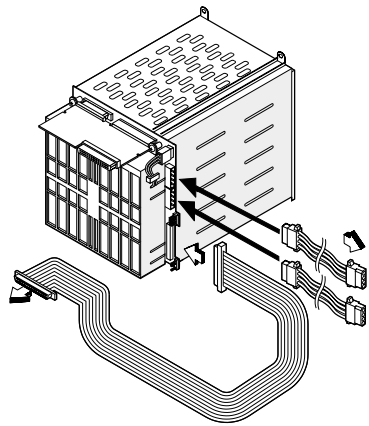
### Installing the BPL5M hot-swap cage into the housing:

1 Remove the housing panels. Refer to page 38 for more detailed instructions.

2 Insert the BPL5M hot-swap cage into the housing and secure it with the two screws provided. The hot-swap cage will occupy three 5.25-inch drive bays.



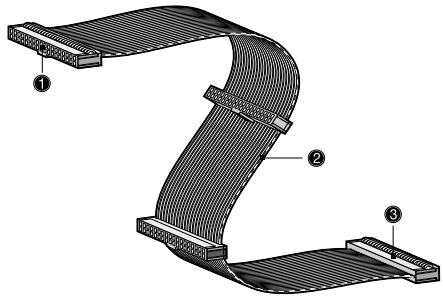
3 Attach the power cable, the SCSI terminator, the HDD fault LED cable, and the mainboard connector cable to the backplane board and attach the other end of the connector cable to the mainboard.



**Note:** Refer to "Mainboard layout" on page 40 for the location of the SCSI connector.

4 Replace the housing panels.

## System board connector cable



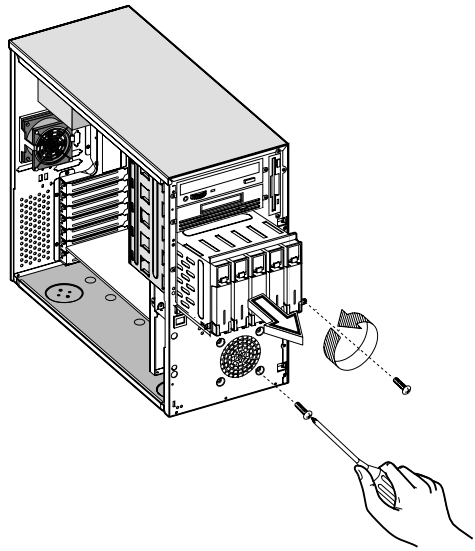

| No. | Item |
|---|---|
| 1 | Connects to the mainboard |
| 2 | Red strip |
| 3 | Connects to the hot-swap cage |

## lRemoving the BPL5M hot-swap cage from the housing

1 Remove the housing panels. Refer to page 38 for more detailed instructions.

2 Remove the two screws that secure the hot-swap cage to the housing.

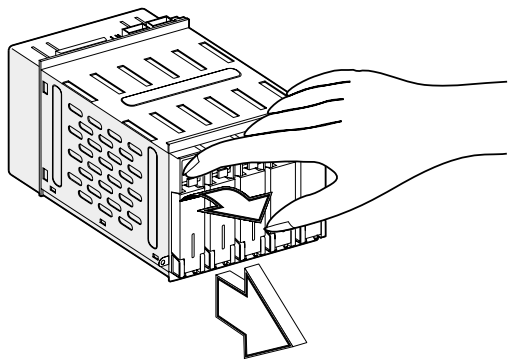
3 Pull out the hot-swap cage from the housing.



## Installing a hard disk into the BPL5M tray

1 Remove the BPL5M hot-swap cage from the housing. Refer to the previous section for more detailed instructions.

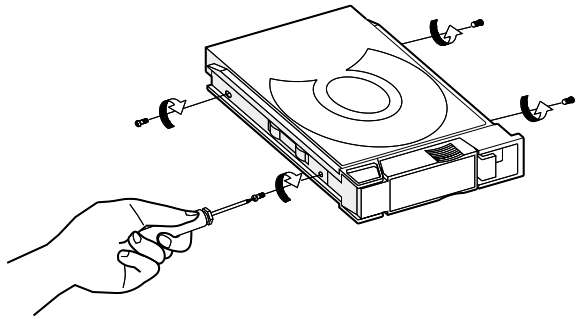
2 Press your finger to the BPL5M hot-swap cage to release the drive tray.



3 Remove the four tray screws to open the drive tray. Keep the screws for later use.

4 When applicable, pull out any previously installed hard disk.

5 Install a hard disk on the drive tray then secure it with the four tray screws you have removed earlier.



6 Insert the tray into the hot-swap cage with the lever still extended. Make sure that the drive is properly inserted before closing the lever.

7 Push the lever back until it clicks into place.

## Replacing a 5.25-inch storage device (optional)

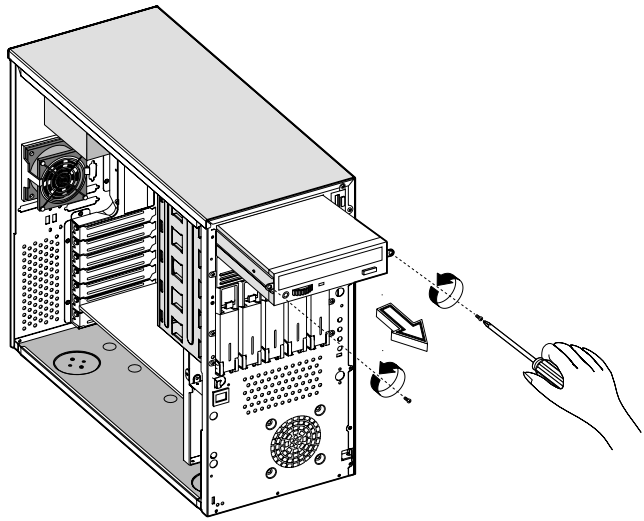
**Note:** If you are installing a new drive in an empty drive bay, skip steps 2 to 4.

To replace a 5.25-inch storage device:

1 Remove the housing panels. Refer to page 38 for more detailed instructions.

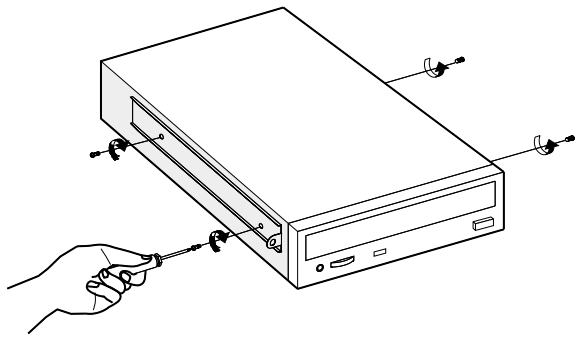
2 Detach the power and signal cables from the drive.

3 Detach the 5.25-inch drive frame from the housing by removing the two screws chassis. Keep the screws for later use.

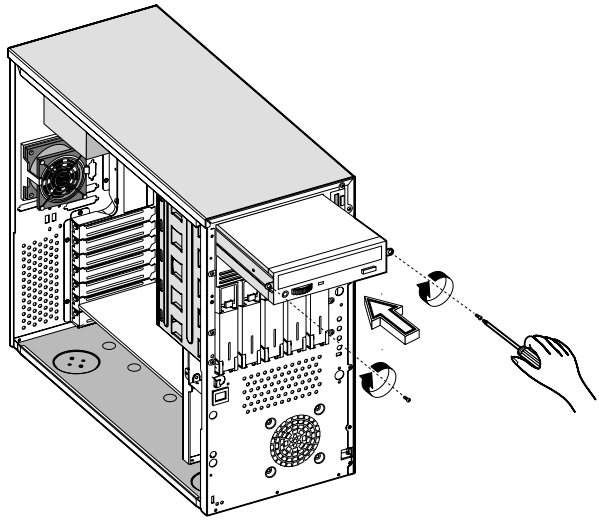


4 Remove the four frame screws that hold the old drive to the drive frame then pull out the drive.

5 Install a new 5.25-inch drive to the drive frame and secure it with the four frame screws you have previously removed.



6 Insert the drive frame with the newly-installed 5.25-inch drive into the drive bay and secure it with the two chassis screws you have previously removed.



7 Connect the power and signal cables to the drive.

8 Replace the housing panels.

# Removing and installing the CPU

Your system's Pentium III processor comes in a FC-PGA 370-pin package. The FC-PGA package is designed for the new breed of sleek, high performance, small form factor PCs.

The system board supports a Pentium III processor running at 600/133 to 866/133 MHz, and future generations of Pentium CPUs.

**Caution:** Always observe the ESD precautions when installing or removing a system component. Refer to page 35.

## Removing a CPU

Follow these steps to remove a CPU:

1 Remove the housing panels. See page 38 for more detailed instructions.

2 Locate the CPU socket on your system board.

3 Disconnect the 3-pin and 2-pin fan/heatsink cables from the system board.

4 Unhook one side of the fan/heatsink metal bracket and gently lift it before removing the other side.

5 Gently press the socket lever down to release the lever and then pull it up to a 90° angle .

6 Pull out the CPU from the socket.

## Installing a CPU

Before you proceed make sure that there is no CPU installed in the CPU socket. Follow the steps below to install a CPU:

1 Locate the CPU socket on your system board.

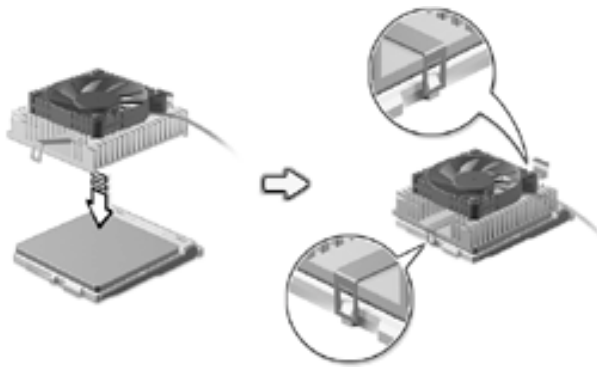
2 Raise the socket lever up to a 90° angle.

3 Remove the new CPU from its protective packaging and insert it into the CPU socket. Make sure that pin 1 (indicated by a notched corner) of the CPU connects to hole 1 of the socket.

4 Push down the socket lever to lock the CPU into place.

**Note:** Install a terminator board into the CPU 2 socket if you only install one CPU (must be installed in the CPU 1 socket). Also, make sure to change jumper JP10 to setting 1-2 to indicate that you are installing a terminator board into the CPU 2 socket. See "Mainboard layout" on page 40 for the location of JP10.

5 Attach one side of the fan/heatsink metal bracket to the CPU socket and then gently press down on the other side of the metal bracket until it locks into place.



6 Connect the 3-pin and 2-pin fan/heatsink cables to the system board. Refer to section "Mainboard layout" on page 40 for the location of the fan/heatsink connectors.

**Caution:** The heatsink becomes very hot when the system is on. NEVER touch the heatsink with any metal or with your hands.

# Removing and installing memory modules

The four 168-pin sockets on board support SDRAM-type DIMMs. You may install 64-MB, 128-MB, 256-MB, 512-MB, or 1024-MB (single density) DIMMs for a maximum of 4-GB system memory.

The SDRAM DIMMs should work under 3.3 volts only; 5-volt memory devices are not supported. This mainboard supports both 100 and 133 MHz SDRAM. However, they cannot be used at the same time in the system.

**WARNING! Do not use both 100 MHz and 133 MHz SDRAM together. Such a combination might cause your system to malfunction. For a list of qualified DIMM vendors, please contact your reseller.**

Each of the DIMM sockets is independent from the others. This independence allows you to install DIMMs with different capacities to form different configurations.

## Removing a DIMM

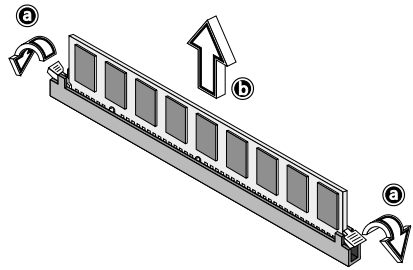
Before you can install a new DIMM in a socket, remove first any previously installed DIMM from that socket.

1 Open the front panel and remove the side panel of the housing. See page 38 for more information on opening the housing panels.

2 Locate the DIMM socket on the system board.

3 Press the holding clips on both sides of the socket outward to release the DIMM (a).

4 Gently pull the DIMM upward to remove it from the socket (b).




**Note:** Place your forefingers on the top of the DIMM before pressing the holding clips to gently disengage the DIMM from the socket.

## Installing a DIMM

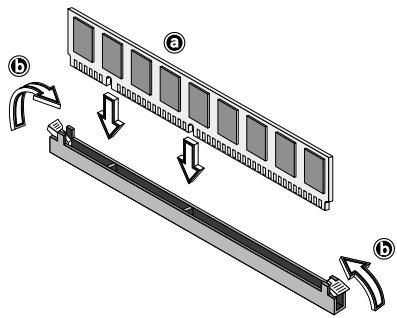
Before you can install a new DIMM in a socket, remove first any previously installed DIMM from that socket.

1 Locate the DIMM socket on the system board.

2 Open the clips on the socket.

3 Align then insert the DIMM into the socket.

4 Press the holding clips inward to lock the DIMM in place.



**Note:** The DIMM socket is slotted to ensure proper installation. If you insert a DIMM but it does not fit easily into the socket, you may have inserted incorrectly. Reverse the orientation of the DIMM and insert it again.

## Reconfiguring your system memory

The system automatically detects the amount of memory installed. Run Setup to view the new value for total system memory and make a note of it.

# Installing expansion cards

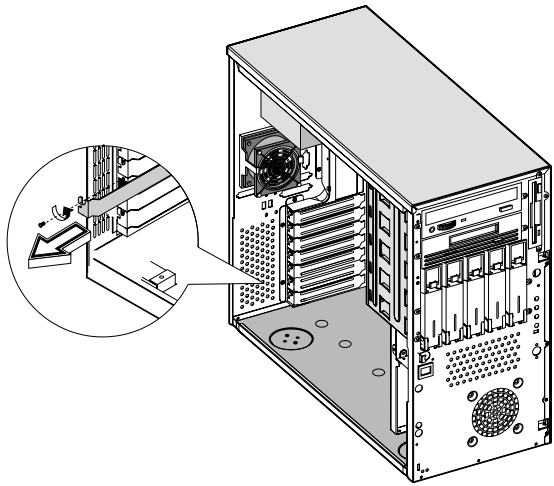
There are two kinds of expansion slots available on your system board: PCI (Peripheral Component Interconnect) and AGP (Accelerated Graphics Port).

To install an expansion card:

1 Remove the housing panels. Refer to page 38 for more detailed instructions.

2 Locate an empty expansion slot on the system board.

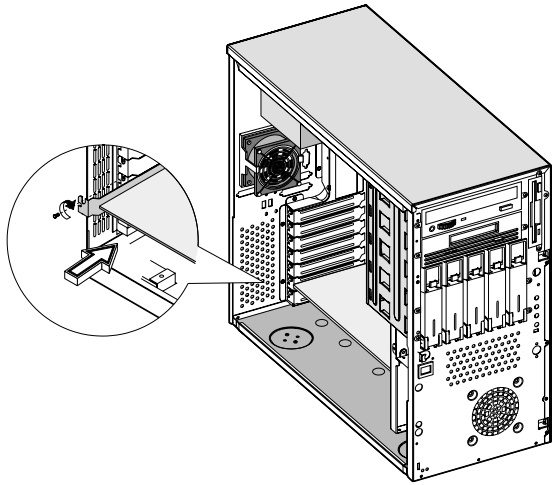
3 Remove the metal bracket opposite the selected empty expansion slot by removing the screw that holds the bracket to the housing then pulling out the bracket.



4 Remove the expansion card from its protective packaging.

5 Align the card in the empty bracket. Make sure that the card is properly seated.

6 Insert the bracket with the card into the selected slot then secure it with the screw you have previously removed.



7 Replace the housing panels.

**Note:** When you turn on the system, the BIOS Setup utility automatically detects and assigns resources to the new device (applicable only to Plug-and-Play expansion cards).

# Hot-swappable redundant power supply module (optional)

**Note:** The Acer Altos G500 system supports the installation of a 280-watt fixed power supply module while the Acer Altos G610 model accepts two 337-watt hot-swappable redundant power supply modules.

The Acer Altos G610 model's power subsystem consists of two hot-swappable power supply module bays that accepts two 337-watt hot-swappable redundant power supply modules. A redundant power configuration enables a fully-configured system to continue running even if one power supply fails.

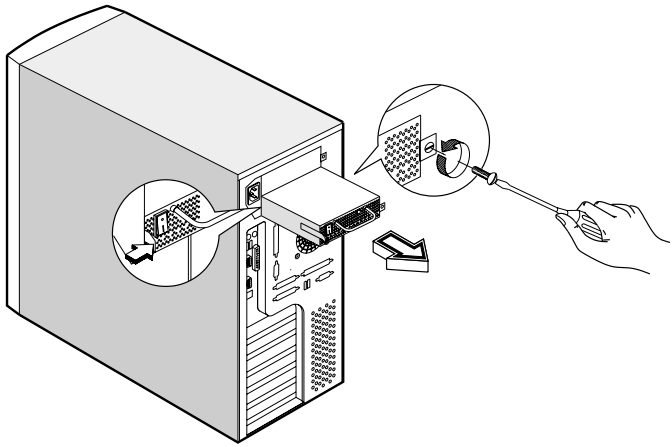
## Removing a 337-watt hot-swappable redundant power supply module

1 Remove the screw of the power supply module using a flat screwdriver.

2 Lift up the module handle.

3 Push the lock with your thumb to release the power supply module.

4 Gently pull out the power supply module.

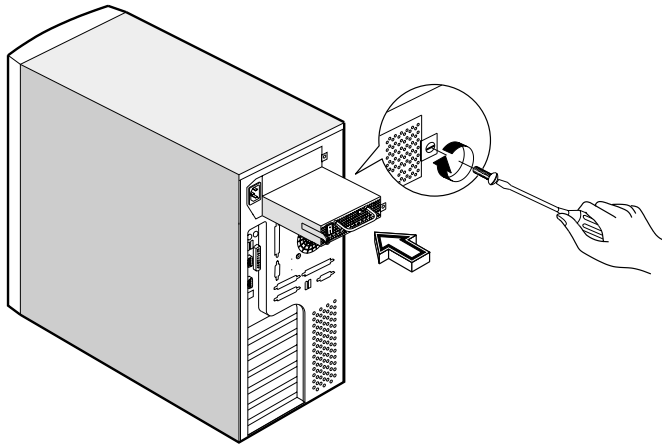


## Installing a 337-watts hot-swappable redundant power supply module

1 Insert the power supply into the housing.

**Note:** Make sure that the power supply is properly inserted.

2 Secure the power supply with the provided screw.



# Installing an external redundant system fan (optional)

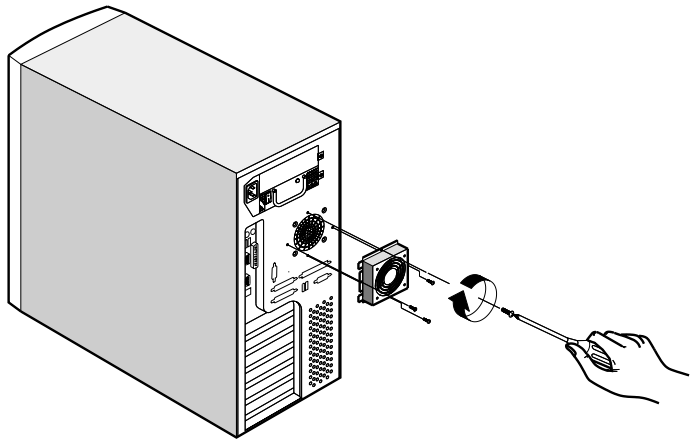
An additional external redundant fan can be installed behind the system housing. This allows the system to still operate properly in case the internal system fan malfunctioned.

To install an external redundant fan:

1 On the rear panel, use a screwdriver to push open the plastic peg located below the internal system fan module.

2 Insert the redundant fan into the fan cage and attach the fan cage to the system housing with the four screws provided.

3 Insert the fan cable into the peg hole and attach the cable to the mainboard.



# 4 BIOS Setup utility

This chapter gives information about the system BIOS and discusses how to configure the system by changing the settings of the BIOS parameters.

# BIOS Setup utility

The BIOS Setup utility is a hardware configuration program built into your computer's Basic Input/Output System (BIOS). Since most computers are already properly configured and optimized, there is no need to run this utility. However, if you encounter configuration problems and get the "Run Setup" message, you will need to run this utility.

The Setup program loads the configuration values in a battery-backed nonvolatile memory called CMOS RAM. This memory area is not part of the system RAM which allows configuration data to be retained when power is turned off.

**Note:** If you repeatedly receive Run Setup messages, the battery may be bad. In this case, the system cannot retain configuration values in CMOS. Ask a qualified technician for assistance.

Before you run Setup, make sure that you have saved all open files. The system reboots immediately after you exit Setup.

# Entering Setup

Power on the computer to start the system POST (Power On Self Test) process. While booting, press the key combination **Ctrl+Alt+Esc** simultaneously.

The Basic Setup Utility main menu will appear.

**Note:** You must press **Ctrl+Alt+Esc** while the system is booting. This key combination does not work during any other time.

The system supports two Setup Utility levels: Basic and Advanced.

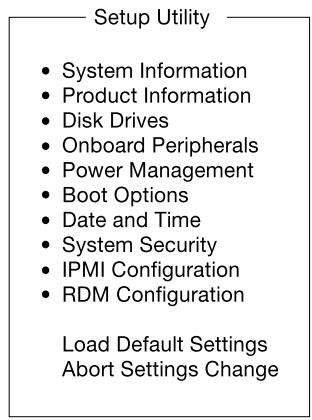
If you are an advanced user, you may want to check the detailed configuration of your system. Detailed system configurations are contained in the Advanced Level. To view the Advanced Level, press **F8** while viewing the Basic Setup main menu.

The Key Help Guide (press <Alt+H> to activate) shows you how to move around the BIOS setup screen:

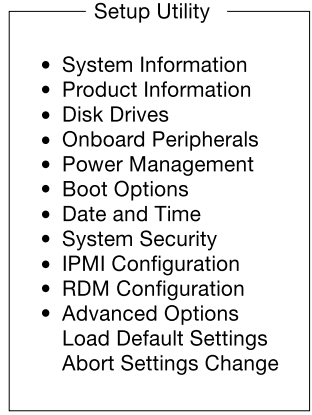
- Use the **Up** and **Down** arrow keys to move around the Setup Utility screen.
- Use the **Left** and **Right** arrow keys to move to the next page or to return to the previous page if the setup screen has more than one page available.
- Use the **Page Up**, **Page Down**, **+**, or **-** keys to select the options if they are available.
- Press **Esc** to return to the Main menu.

**Note:** A parameter with an asterisk (*) mark indicates that the parameter appears only when you are in the Advanced Level. Also, grayed items on the screens have fixed settings and are not user-configurableBasic Setup Utility main menu

Basic Setup Utility main menu




Advanced Setup Utility main menu




The parameters on the screens shown in this User's guide display default system values. These values may not be the same as those in your computer. The grayed-out items on the screens have fixed settings and are not user-configurable.

In the descriptive table following each of the main menu option screens, the settings in **boldface** are the default and suggested parameter settings.

# System Information

The following screen appears if you select **System Information** from the main menu:

System Information

```
Processor.....Pentium III
Processor Speed.....733 MHz
CPU/SDRAM Bus Frequency.....133/133 MHz
Level 1 Cache.....32 KB, Enabled
Level 2 Cache.....256 KB, Enabled
Diskette Drive A.....1.44 MB, 3.5-inch
Diskette Drive B.....None

IDE Primary Channel Master.....Hard Disk, 20404 MB
IDE Primary Channel Slave.....IDE CD-ROM
IDE Secondary Channel Master.....None
IDE Secondary Channel Slave.....None

Total Memory.....768 MB
  1st Bank.....Registered SDRAM, 256 MB
  2nd Bank.....Registered SDRAM, 256 MB
  3rd Bank.....Registered SDRAM, 256 MB

Serial Port 1.....3F8h, IRQ 4
Serial Port 2.....2F8h, IRQ 3
Parallel Port.....378h, IRQ 7
PS/2 Mouse.....Installed
```

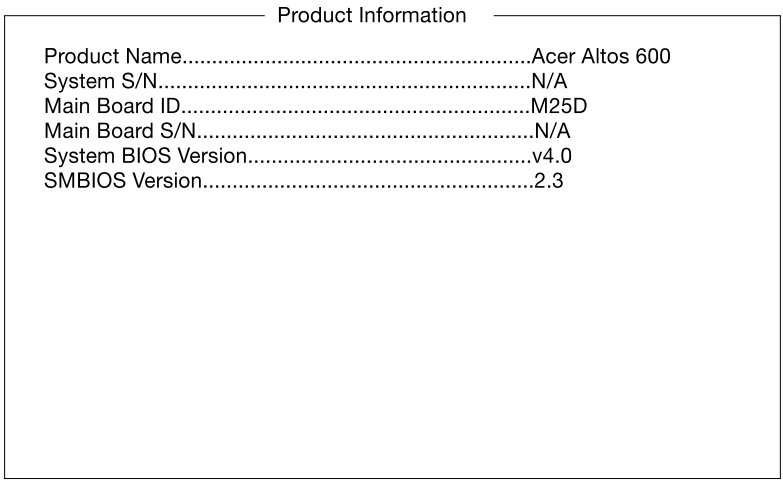
| Parameter | Description |
|---|---|
| Processor | Type of processor currently installed in your system |
| Processor Speed | Clock speed of the processor currently installed in your system |
| CPU/SDRAM Bus Frequency | Specifies the value of FSB/memory bus frequency |
| Level 1 Cache Size | Total amount of first-level or the internal fast accessed memory size (i.e., the memory integrated into the CPU) |

| Parameter | Description |
|---|---|
| Level 2 Cache Size | Total amount of second-level cache memory size that comes with the CPU. The available cache sizes are 256 or 512 KB |
| Diskette Drive A<br>Diskette Drive B | System's current diskette drive A and drive B settings |
| IDE Primary Channel Master | Current configuration of the IDE device connected to the master port of the primary IDE channel |
| IDE Primary Channel Slave | Current configuration of the IDE device connected to the slave port of the primary IDE channel |
| IDE Secondary Channel Master | Current configuration of the IDE device connected to the master port of the secondary IDE channel |
| IDE Secondary Channel Slave | Current configuration of the IDE device connected to the slave port of the secondary IDE channel |
| Total Memory | Total amount of onboard memory. The memory size is automatically detected by BIOS during the POST. If you install additional memory, the system automatically adjusts this parameter to display the new memory size. |
| 1st Bank<br>2nd Bank<br>3rd Bank | Type and size of DIMM installed in DIMM sockets 1, 2, and 3 respectively. The **None** setting indicates that there is no DIMM installed. |
| Serial Port 1 | Serial port 1 address and IRQ setting |
| Serial Port 2 | Serial port 2 address and IRQ setting |
| Parallel Port | Parallel port address and IRQ setting |
| PS/2 Mouse | Pointing device installation setting. Displays **None** if no pointing device is installed. |

# Product Information

**Product Information** displays general data about the system, such as the product name, serial number, BIOS version, etc. These information is necessary for troubleshooting and may be required when asking for technical support. These entries are for your reference only and cannot be changed.

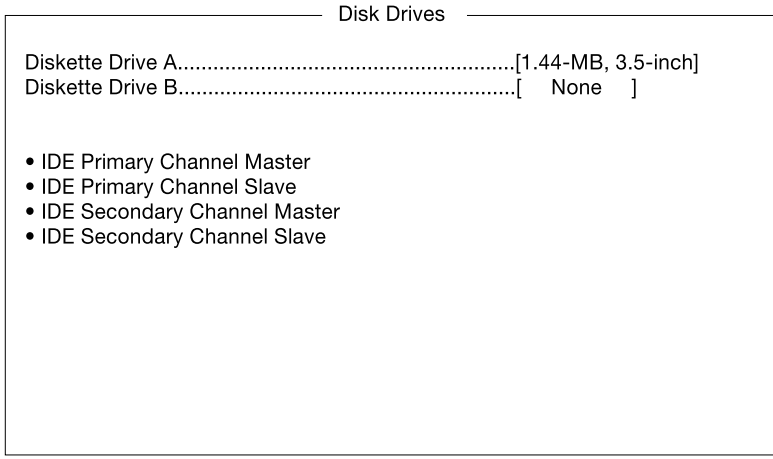
The following shows how the Product Information screen appears:




| Parameter | Description |
|---|---|
| Product Name | Official name of the system |
| System S/N | System's serial number |
| Mainboard ID | Mainboard's identification number |
| Mainboard S/N | Mainboard's serial number |
| System BIOS Version | Version of the BIOS utility |
| SMBIOS Version | Version of the SMBIOS |

# Disk Drives

Select **Disk Drives** to input configuration values for the system disk drives. The following shows the Disk Drives screen:

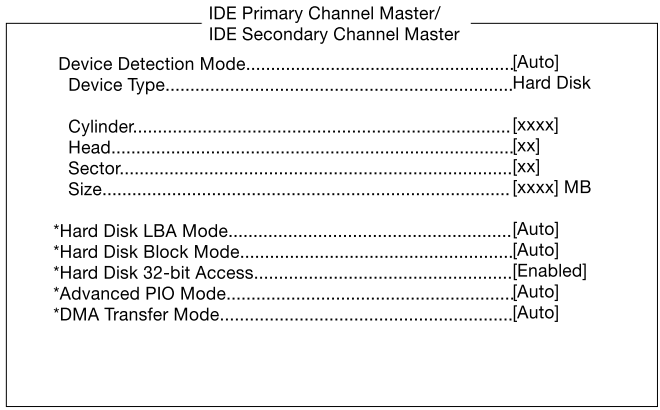


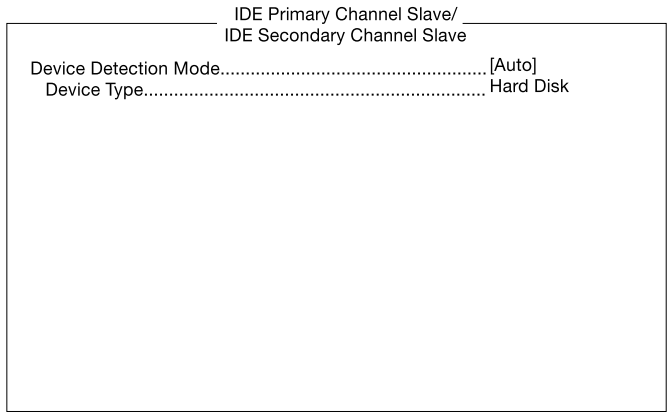

| Parameter | Description | Option |
|---|---|---|
| Diskette Drive A<br>Diskette Drive B | Selects the floppy disk drive type | **1.44 MB, 3.5-inch**<br>None<br>360 KB, 5.25-inch<br>1.2 MB, 5.25-inch<br>720 KB, 3.5-inch<br>2.88 MB, 3.5-inch |

| Parameter | Description | Option |
|---|---|---|
| IDE Primary Channel Master and Slave<br><br>IDE Secondary Channel Master and Slave | These items let you select the IDE hard disk parameters that your system supports.<br>Auto. Enables BIOS to automatically detect the parameters of installed HDDs during the POST (power-on self-test).<br>User. HDD parameters manually configured.<br>None. No HDD is connected to the system.<br>**Note:** The IDE CD-ROM is always automatically detected. | **Auto**<br>User<br>None |

# IDE Channel Type

The following screens appear if you select any of the the IDE drive parameters from the Disk Drives screen:



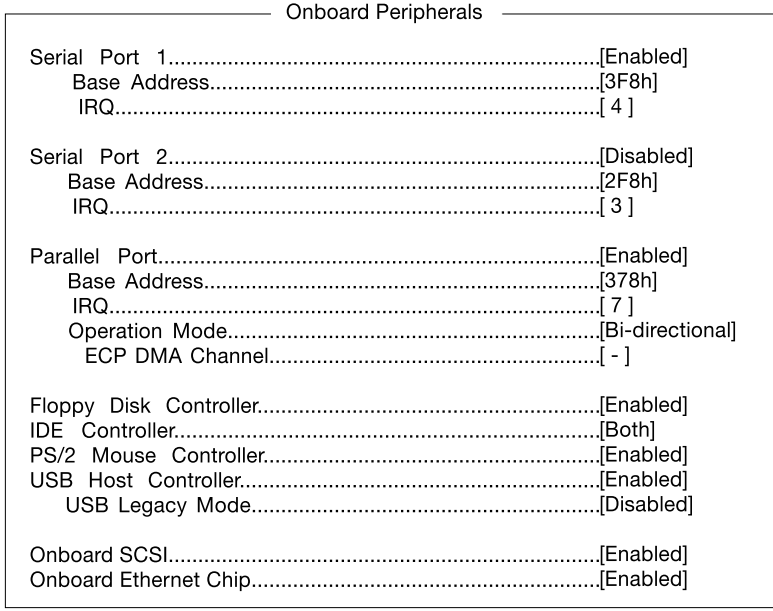



| Parameter | Description | Option |
|---|---|---|
| Device Detection Mode | Lets you specify the type of hard disk installed in your system. If you want BIOS to automatically configure your hard disk, select Auto. If you know your hard disk type, you can enter the setting manually. | **Auto**<br>User<br>None |
| Device Type | Indicates a hard disk type device | |
| Cylinder | Specifies the number of cylinders in your hard disk, and is automatically set depending on your Type parameter setting. | User Input |
| Head | Specifies the number of heads in your hard disk, and is automatically set depending on your Type parameter setting. | User Input |
| Sector | Specifies the number of sectors in your hard disk, and is automatically set depending on your Type parameter setting. | User Input |
| Size | Specifies the size of your hard disk, in MB | User Input |
| Hard Disk LBA Mode | When set to Auto, the BIOS utility automatically detects if the installed hard disk supports the function. If supported, it allows you to use a hard disk with a capacity of more than 528 MB. This is made possible through the Logical Block Address (LBA) mode translation. However, this enhanced IDE feature works only under DOS, Windows 3.x, Windows 95, Windows 98, Windows NT 3.5 and above, and Windows 2000. Other operating systems require this parameter to be set to Disabled. | Auto<br>Disabled |

| Parameter | Description | Option |
|---|---|---|
| Hard Disk Block Mode | Enhances disk performance depending on the hard disk in use. If you set this parameter to Auto, the BIOS utility automatically detects if the installed hard disk drive suports the Block Mode function. If supported, it allows data transfer in blocks (multiple sectors) at a rate of 256 bytes per cycle. | Auto<br>Disabled |
| Hard Disk 32-bit Access | Improves system performance by allowing the use of the 32-bit hard disk access. This enhanced IDE feature works only under DOS, Windows 3.x, Windows 95, Windows 98, Windows NT, Windows 2000, and Novell Netware. If your software or hard disk does not support this function, set this parameter to Disabled. | Enabled<br>Disabled |
| Advanced PIO Mode | When set to Auto, the BIOS utility automatically detects if the installed hard disk supports the function. If supported, it allows for faster data recovery and read/ write timing that reduces hard disk activity time. This results in better hard disk performance. To disregard the feature, change the setting to Disabled. | Auto<br>Mode 0<br>Mode 1<br>Mode 2<br>Mode 3<br>Mode 4<br>Disabled |
| DMA Transfer Mode | The Ultra DMA and Multi-DMA modes enhance hard disk performance by increasing the transfer rate. However, besides enabling these features in the BIOS Setup, both the Ultra DMA and Multi-DMA modes require the DMA driver to be loaded. | **Auto**<br>Multiword Mode 0, 1, 2<br>Disabled |

# Onboard Peripherals

**Onboard Peripherals** allows you to configure the onboard communication ports and the onboard devices. Selecting this option displays the following screen:




| Parameter | Description | Option |
|---|---|---|
| Serial Port 1 | Enables or disables serial port 1 | Enabled<br>Disabled |
| Base Address | Sets the I/O base address of serial port 1 | 3F8h<br>2F8h<br>3E8h<br>2E8h |
| IRQ | Sets the IRQ (interrupt request) channel of serial port 1 | 4<br>11 |
| Serial Port 2 | Enables or disables serial port 2 | **Disabled**<br>Enabled |

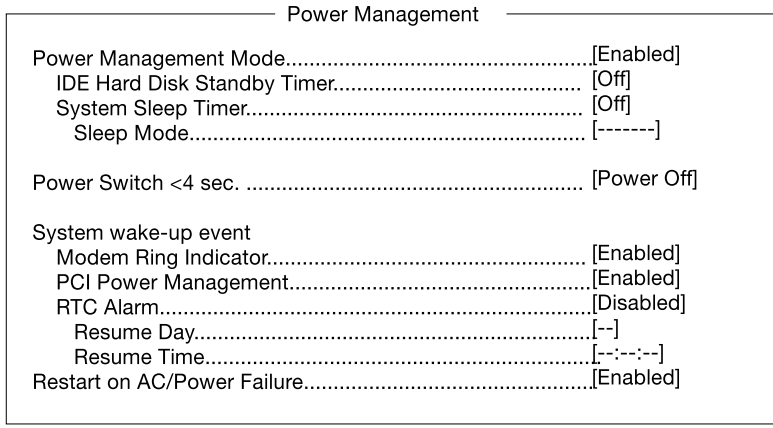
| Parameter | Description | Option |
|---|---|---|
| Base Address | Sets the serial port 2 I/O base address | **2F8h**<br>3E8h<br>2E8h |
| IRQ | Sets the IRQ channel of serial port 2 | **3**<br>10 |
| Parallel Port | Enables or disables the parallel port | **Enabled**<br>Disabled |
| Base Address | Sets a logical base address for the parallel port. This parameter is configurable only if the Parallel Port parameter is enabled. | **378h**<br>278h |
| IRQ | Assigns an interrupt for the parallel port. This parameter is configurable only if the Parallel Port parameter is enabled.<br>If you install an add-on card that has a parallel port whose address conflicts with the onboard parallel port, a warning appears on the screen. Check the parallel port address of the add-on card and change the address to one that does not conflict. | **7**<br>5 |
| Operation Mode | Sets your parallel port's operation mode. This parameter is configurable only if the Parallel Port parameter is enabled. | Enhanced Parallel Port (EPP)<br>Bi-directional<br>Extended Capabilities Port (ECP)<br>Standard Parallel Port (SPP) |
| ECP DMA Channel | Assigns a DMA channel for the ECP parallel port function. This parameter is configurable only if you select the Extended Capabilities Port (ECP) as the operation mode. | |
| Floppy Disk Controller | Enables or disables the onboard floppy disk controller | Enabled<br>Disabled |

| Parameter | Description | Option |
|---|---|---|
| IDE Controller | Enables or disables the onboard primary, secondary or both IDE interfaces | Both<br>Primary<br>Secondary<br>Disabled |
| PS/2 Mouse Controller | Enables or disables the onboard PS/2 mouse controller | **Enabled**<br>Disabled |
| USB Host Controller | Enables or disables the onboard USB host controller | **Enabled**<br>Disabled |
| USB Legacy Mode | Activates or deactivates the USB keyboard connected to your system. When activated, the USB keyboard functions in a DOS environment. | **Disabled**<br>Enabled |
| Onboard SCSI | Enables or disables the onboard SCSI controller | **Enabled**<br>Disabled |
| Onboard Ethernet Chip | Enables or disables the onboard Ethernet controller | **Enabled**<br>Disabled |

# Power Management

The **Power Management** menu allows you to configure the system's power management feature.

The following screen shows the pameters on the Power Management screen:




| Parameter | Description | Option |
|---|---|---|
| Power Management Mode | Allows you to reduce power consumption. When this parameter is set to Enabled, you can configure the IDE hard disk and system timers. Setting it to Disabled deactivates the power-management feature and its timers. | **Enabled**<br>Disabled |
| IDE Hard Disk Standby Timer | Allows the hard disk to enter standby mode after inactivity of 1 to 15 minutes, depending on your setting. When you access the hard disk again, allow 3 to 5 seconds (depending on the hard disk) for the disk to return to normal speed. Set this parameter to Off if your hard disk does not support this function. | **Off**<br>1 minute<br>15 minutes |

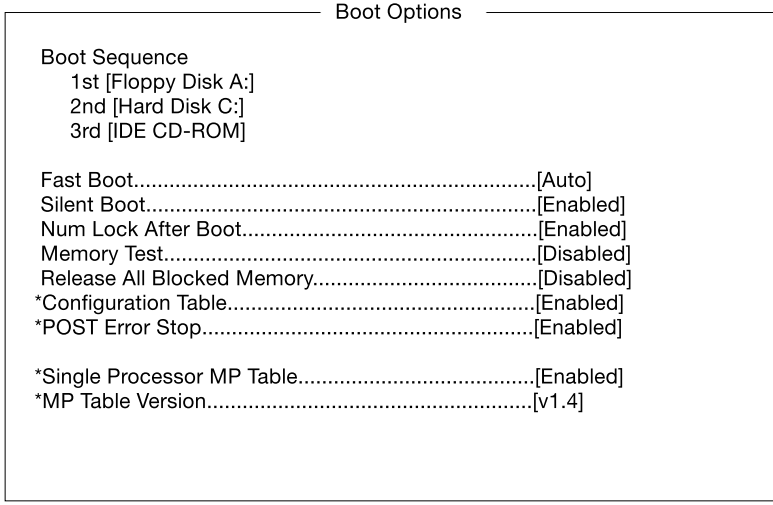
| Parameter | Description | Option |
|---|---|---|
| System Sleep Timer | This parameter sets the system to the lowest power-saving mode after a specified period of inactivity. Any keyboard or mouse action or any activity detected from the IRQ channels resumes system operation. | **Off**<br>On |
| Sleep Mode | Lets you specify the power-saving mode that the system will enter after a specified period of inactivity.<br>This parameter becomes configurable only if the System Sleep Timer is on. Any keyboard or mouse action, or any enabled monitored activities occurring through the IRQ channels resume system operation. | **Standby**<br>Suspend |
| Power Switch < 4 sec. | When set to Power off, the system automatically turns off when the power switch is pressed for less than 4 seconds. When set to Suspend, the system enters the suspend mode when the power switch is pressed for less than 4 seconds. | **Power off**<br>Suspend |
| System Wake-up Event | The system wake-up event allows the system to resume operation when the modem ring indicator is enabled. | |
| Modem ring indicator | When Enabled, any fax/modem activity wakes up the system from suspend mode. | **Enabled**<br>Disabled |
| PCI Power Management | Enables or disabled the PCI power managment function | **Enabled**<br>Disabled |
| RTC Alarm | Allows you to set a certain time on a certain day to wake-up your system from suspend mode. | **Disabled**<br>Enabled |
| Resume Day | If RTC alarm is enabled, the system will resume operation on the day indicated here. | User input |
| Resume Time | If RTC alarm is enabled, the system will resume operation at the time indicated here. | User input |

| Parameter | Description | Option |
|---|---|---|
| Restart on AC/ Power Failure | When power failure occurs and this setting is enabled, the system will be turned on, when the power comes back, if the system was on.<br>When power failure occurs and this setting is disabled, the system remains off when the power comes back, even if the system was on before the power failure occurs. | **Enabled**<br>Disabled |

# Boot Options

This option allows you to specify your preferred settings for bootup.

The following screen appears if you select **Boot Options** from the main menu:



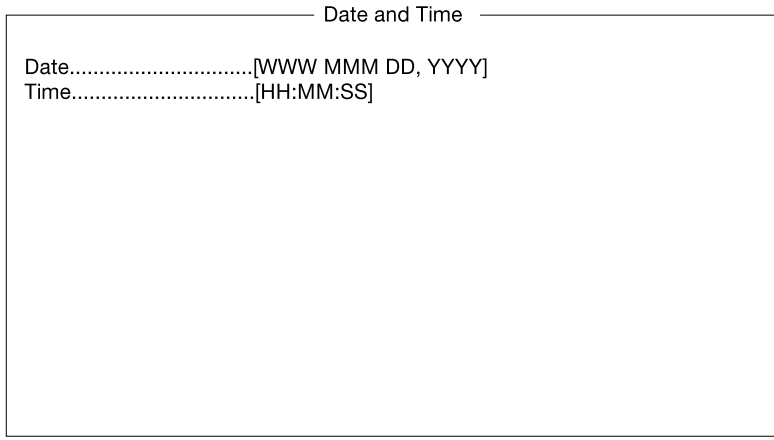

| Parameter | Description | Option |
|---|---|---|
| Boot Sequence | This parameter allows you to specify the boot search sequence during POST.<br>1st. The system checks this drive first.<br>2nd. The system then checks this drive if it can not boot from the 1st specified drive.<br>3rd. If the 1st and 2nd searches fail then it boots from this drive.<br>BIOS will display an error message if the drive(s) specified is not bootable. | |
| Fast Boot | Allows the system to boot faster by skipping some POST routines | Disabled<br>**Auto** |

| Parameter | Description | Option |
|---|---|---|
| Silent Boot | Enables or disables the Silent Boot function. When set to Enabled, BIOS is in graphical mode and displays only an identification logo during POST and while booting. After booting the screen displays the operating system prompt (such as DOS) or logo (such as Windows 95). If any error occurs while booting, the system automatically switches to the text mode.<br>Even if your setting is Enabled, you may also switch to the text mode while booting by pressing the **Delete** key when you see the "Press DELETE key to enter setup" message on the screen.<br>When set to Disabled, BIOS is in the conventional text mode where you see the system initialization details on the screen | Enabled<br>**Disabled** |
| Num Lock After Boot | Allows you to activate the Num Lock function upon booting | Enabled<br>**Disabled** |
| Memory Test | When set to Enabled, this parameter allows the system to perform a RAM test during the POST routine. When set to Disabled, the system detects only the memory size and bypasses the test routine. | Enabled<br>**Disabled** |
| Release All Blocked Memory | When set to Enabled, this parameter allows the system to bypass testing the defective memory banks detected earlier | **Disabled**<br>Enabled |
| Configuration Table | Displays preboot system configuration table when enabled | **Enabled**<br>Disabled |
| POST Error Stop | When enabled, if the POST finds an error, it will stop and the user has to press F1 to continue. If disabled, even when the POST finds an error, it will not stop | **Enabled**<br>Disabled |

| Parameter | Description | Option |
|---|---|---|
| Single Processor MP Table | Enabling this parameter allows BIOS to create a multiprocessor (MP) table for Windows NT use. In a single-processor system running Windows NT, you may disable this parameter to enhance system performance. If you install another processor for a dual (or multiprocessor) system, enable this parameter and then reinstall Windows NT.<br>In cases when this parameter is enabled before installing Windows NT in a single-processor system, you may upgrade to a multiprocessor system without reinstalling Windows NT. | **Enabled**<br>Disabled |
| MP Table Version | This parameter shows the multiprocessor specification compliance version. The default setting is V1.4. If you install an older operating system, particularly SCO UNIX V3.2.x.x or earlier, set this parameter to V1.1 | **V1.4**<br>V1.1 |

# Date and Time

The real-time clock keeps the system date and time. After setting the date and time, you do not need to enter them every time you turn on the system. As long as the internal battery remains good (approximately seven years) and connected, the clock continues to keep the date and time accurately even when the power is off.

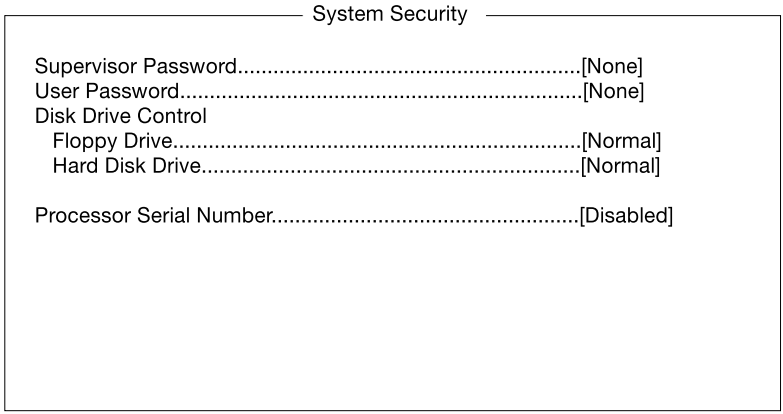



| Parameter | Description |
|---|---|
| Date | Set the date following the weekday-month-day-year format. Valid values for weekday, month, day, and year are:<br>Weekday: Sun, Mon, Tue, Wed, Thu, Fri, Sat<br>Month: Jan, Feb, Mar, Apr, May, Jun, Jul, Aug, Sep, Oct, Nov, Dec<br>Day: 1 to 31<br>Year: 1980 to 2079 |
| Time | Set the time following the hour-minute-second format. Valid values for hour, minute, and second are:<br>Hour: 00 to 23<br>Minute: 00 to 59<br>Second: 00 to 59 |

# System Security

The Setup program has a number of security features to prevent unauthorized access to the system and its data.

The following screen appears if you select **System Security** from the main menu:




| Parameter | Description | Option |
|---|---|---|
| Supervisor Password | Prevents unauthorized access to the BIOS utility. The Present setting allows you to set a Supervisor password. | **None**<br>Present |
| User Password | Secures your system against unauthorized use. Once you set this password, you have to type it whenever you boot the system. User password is available only when a Supervisor password is set. The Present settings allows you to set a User password. | **None**<br>Present |

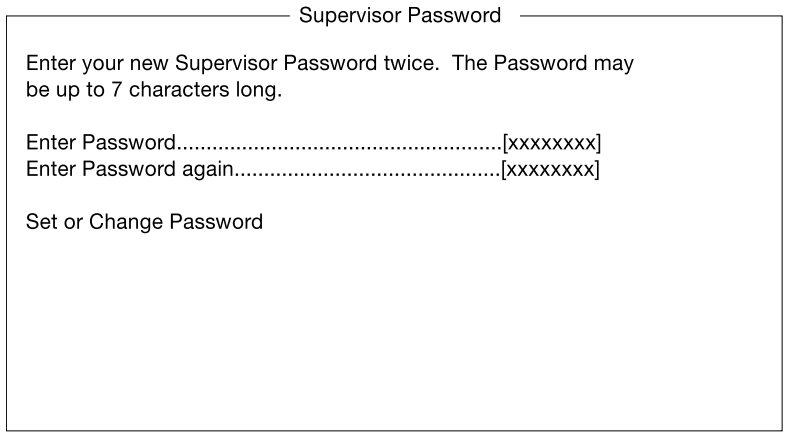
| Parameter | Description | Option |
|---|---|---|
| Disk Drive Control | The disk drive control features enable or disable the read/write functions of disk drives. These features can also control the diskette drive boot function to prevent loading operating systems or other programs from a certain drive while the other drives remain operational. | |
| Floppy Drive | Sets the control level of the floppy drive | Normal<br>Write Protect All Sectors<br>Write Protect Boot Sectors<br>Disabled |
| Hard Disk Drive | Sets the controller of the IDE drive | Normal<br>Write Protect All Sectors<br>Write Protect Boot Sectors<br>Disabled |
| Processor Serial Number | The Pentium III processor incorporates an individual serial number in each chip that can identify individual CPUs. When enabled, CPUs can be identified by processor serial number. Disable this parameter to deactivate this feature. | **Disabled**<br>Enabled |

## Setting and changing the password

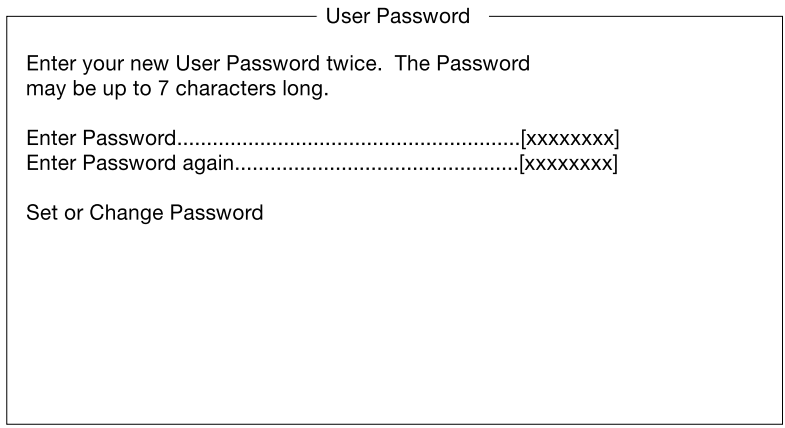
To set or change a Supervisor/User password:

1 Enable the Supervisor Password or User Password parameter in the System Security menu by pressing the **Up** or **Down** arrow key to select **Present**. The corresponding password window appears:

Supervisor Password Window




User Password Window




2 Type a password then press **Enter**. The password may consist of up to seven characters.

**Note:** Be careful when typing your password because the actual characters do not appear on the screen; password characters appear as asterisks (*).

3 Retype the password to verify your first entry then press **Enter**.

4 Highlight the "**Set or Change Password**" option then press **Enter**.

5 Press **Esc** to return to the System Security screen.

6 Press **Esc** to exit Setup. The Exit Setup screen appears.

7 Choose "**Yes**" to save your settings and exit Setup. Your password will be saved to CMOS.

## Removing a password

To remove your Supervisor/User password:

1 Disable the Supervisor Password or User Password parameter in the System Security menu by pressing the up or down arrow key to select **None**.

2 Press **Esc** to return to the System Security menu.

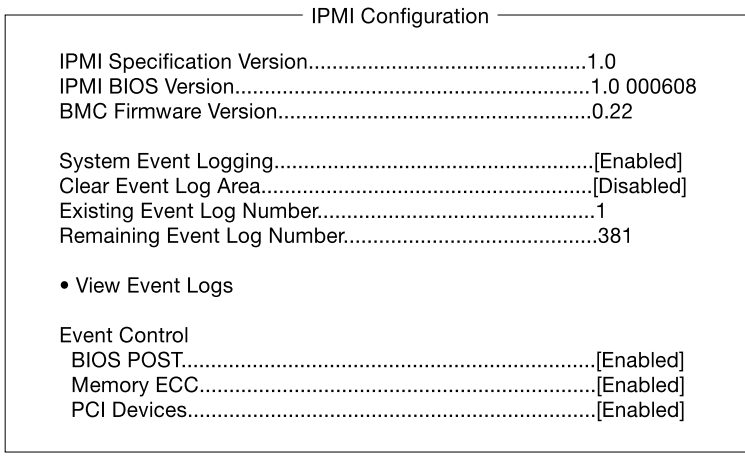
3 Press **Esc** to exit Setup. The Exit Setup screen appears:

4 Choose **Yes** to save your settings and exit Setup. Your previous password will be removed from CMOS.

# IPMI Configuration

Intelligent Platform Management Interface

The system event log enables you to record and monitor events that occur in your system like system temperature changes, fan stops, and others. This feature also allows you to specify the appropriate settings for your system's event handling.

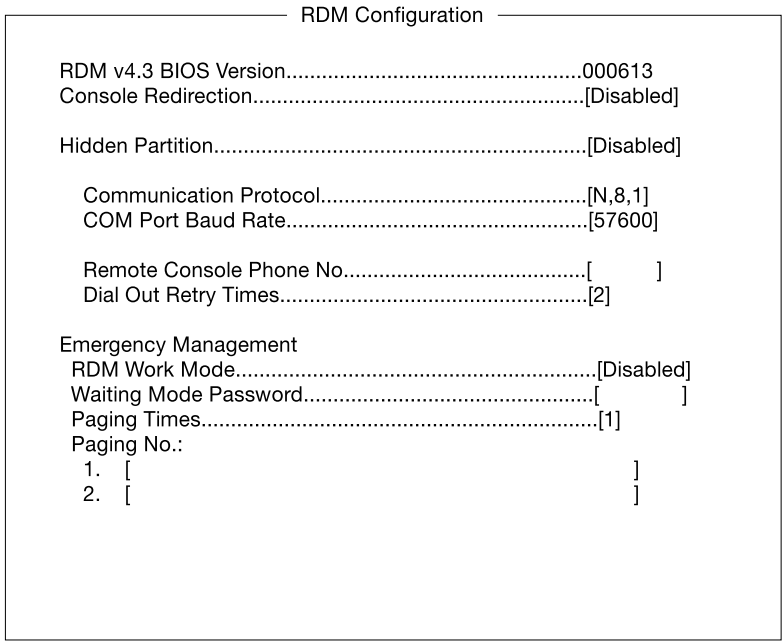



The following table describes the parameters in the IPMI configuration screen. Settings in **boldface** are the default and suggested parameter settings.

| Parameter | Description | Option |
|---|---|---|
| IPMI Specification Version | Specifies the version of Intelligent Platform Management Interface (IPMI) | |
| IPMI BIOS Version | Shows the version of IPMI BIOS | |
| BMC Firmware Version | Specifies the version of BaseBoard Management Controller (BMC) Firmware | |
| System Event Logging | Enables or disables the event logging function of your system | **Enabled**<br>Disabled |

| Parameter | Description | Option |
|---|---|---|
| Clear Event Log Area | Clears the event log whenever the event log area is full | **Disabled**<br>Enabled |
| Existing Event Log Number | Number of events currently located in the event log area | |
| Remaining Event Log Number | Number of spaces that are still available for logging system events | |
| View Event Logs | Opens the system event log file for viewing | |
| **Event Control** | | |
| BIOS POST | BIOS checks the bad processors and memory modules during POST. When this parameter is enabled, BIOS will stop POST operation whenever it finds a bad processor or memory. Otherwise, if disabled the system will continue running. | **Enabled**<br>Disabled |
| Memory ECC | ECC (error correcting code) tests the accuracy of data as it passes in and out of memory. This parameter enables or disables the monitoring of this function. | **Enabled**<br>Disabled |
| PCI Devices | PCI (Peripheral Component Interconnect) is a 32-bit bus that supports a 64-bit extension for new processors, such as Pentium processors. It can run at clock speeds of 33 or 66 MHz. This parameter monitors the activity of this bus when set to enabled. | **Enabled**<br>Disabled |

# RDM Configuration




| Parameter | Description | Option |
|---|---|---|
| RDM 4.3 BIOS Version | Shows the version number of the RDM BIOS | |

| Parameter | Description | Option |
|---|---|---|
| Console Redirection | This parameter lets you enable or disable the connection to the RDM manager station. If enabled and conditions are met, the RDM-enabled server automatically dials the RDM manager station using the phone number specified in the Remote Console Phone No. parameter when the server reboots. Once the connection is established, both the RDM server and RDM manager station display the same screen which enables the RDM manager station to function the same as the server console. Setting this to Disabled deactivates the RDM manager station. | Disabled<br>Enabled |
| Hidden Partition | If you want the hidden partition to become accessible, set this parameter to Enabled. When enabled, the server boots to the hidden partition. | Disabled<br>Enabled |
| Communication Protocol | This parameter specifies the parity, stop bits, and data length for the COM port to be used for the RDM connection. This is fixed at N(none), 8, 1 setting and is non-configurable | **N**<br>8<br>1 |
| COM Port Baud Rate | This parameter lets you set the transfer rate of the COM for the RDM connection. The parameter setting depends on your modem specification; therefore, before you change the setting of this parameter, check the documentation that came with your modem. | 9600<br>57600 |

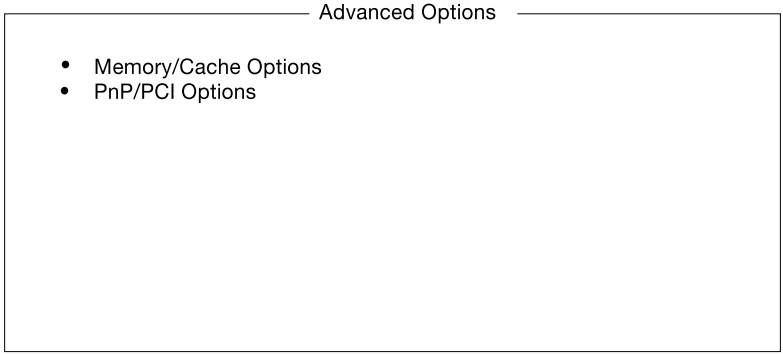
| Parameter | Description | Option |
|---|---|---|
| Remote Console Phone No. | This parameter allows you to set the phone number of the RDM manager station that the RDM module must dial once RDM is activated and the Remote Console is enabled. To set, simply highlight the parameter and enter the Remote Console phone number.<br>If the remote console phone number is using an (X) line, then you must enter six commas (,) after the phone number and before the extension number, if any. When entering the extension number, we recommend that you insert a comma after each number. The commas specify delay.<br>If this parameter is left blank, the Remote Console calling function is disregarded. | User input |
| Dial Out Retry Times | This parameter lets you specify the maximum number of times the RDM server must retry to connect to the RDM manager station once the server fails and RDM is activated. If the server has completed the specified number of tries and the connection still fails, the server bypasses RDM and goes into normal mode. | 2<br>4<br>8<br>Infinite |
| **Emergency Management** | | |
| RDM Work Mode | When detecting system failure, the RDM module will take some actions according to the mode.<br>Waiting: Page and wait for the RDM Station to call in<br>Reboot: Page, then reboot<br>Disabled: No action<br>**Note:** If Waiting is selected, the password must be set to at least three characters. | Disabled<br>Waiting<br>Reboot |
| Waiting Mode Password | Prevents unauthorized access to the server | User input |

| Parameter | Description | Option |
|---|---|---|
| Paging Times | Allows you to set the number of times that the RDM module must dial when the server fails or hangs | **1**<br>2<br>4<br>8 |
| Paging No. | Allows you to set the pager number that the RDM module must dial when the server fails or hangs | User input |

# Advanced Options

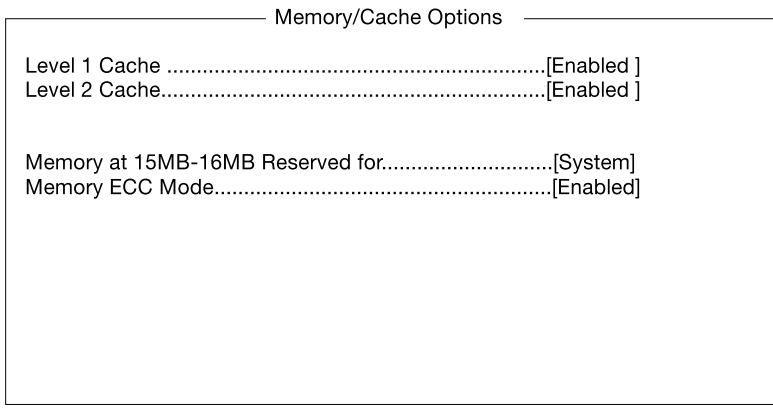
**Note:** To avoid damaging the system, do not change any settings in the Advanced Options submenu if you are not a qualified technician .

The following screen shows the **Advanced Options** parameters:



# Memory/Cache Options

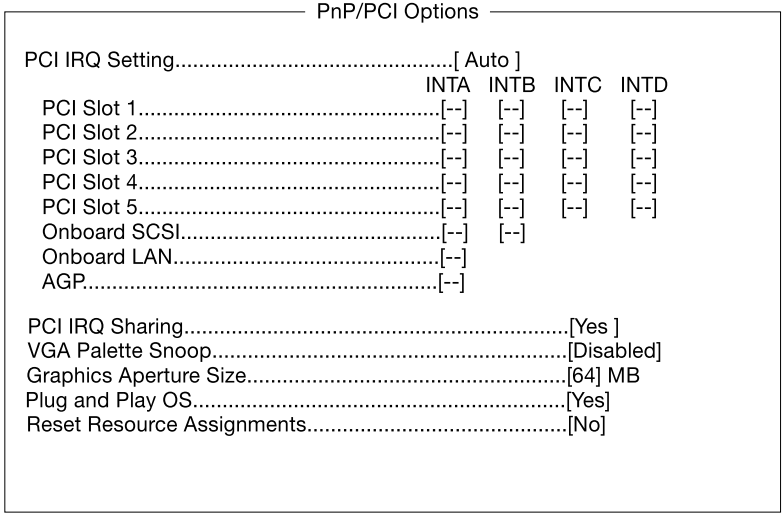
**Memory/Cache Options** allows you to configure the advanced system memory functions.




| Parameter | Description | Option |
|---|---|---|
| Level 1 Cache | Enables or disables the first-level or internal memory, that is, the memory integrated into the CPU. | **Enabled**<br>Disabled |
| Level 2 Cache | Enables or disables the second-level cache memory which is incorporated in the CPU module. | **Enabled**<br>Disabled |
| Memory at 15MB-16MB Reserved for | To prevent memory address conflicts between the system and expansion boards, reserve this memory range for the use of either the system or an expansion board. | **System**<br>Expansion board |
| Memory ECC Mode | Enable or disable the ECC (error checking and correction) feature. The ECC feature enable BIOS to detect and correct data errors. Disable this parameter if you want to disregard the function. | **Enabled**<br>Disabled |

# PnP/PCI Options

**PnP/PCI Options** allows you to specify the settings for your PCI devices. Selecting this option displays the following screen:




| Parameter | Description | Option |
|---|---|---|
| PCI IRQ Setting | Select Auto to let BIOS automatically configure the plug-and-play (PnP) devices installed on your system; Otherwise, select Manual.<br>**Note:** Refer to the documentation that came with your PCI card for more technical information. | **Auto**<br>Manual |
| PCI Slot 1<br>PCI Slot 2<br>PCI Slot 3<br>PCI Slot 4<br>PCI Slot 5 | When you set the PCI IRQ Setting parameter to Auto, these parameters specify the auto-assigned interrupt for each of the PCI devices. If you set the PCI IRQ Setting parameter to Manual, you need to specify the interrupt that you want to assign for each PCI device installed in your system. | User input |

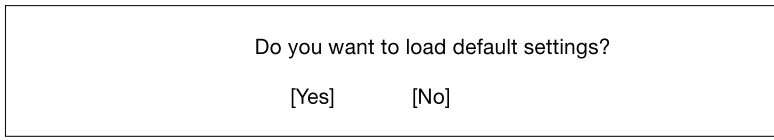
| Parameter | Description | Option |
|---|---|---|
| Onboard SCSI | Allows you to manually assign the interrupt for the onboard SCSI when the PCI IRQ Setting parameter is set to Manual. This parameter is grayed and not user-configurable when the PCI IRQ Setting is set to Auto. | User input |
| Onboard LAN | When you set the PCI IRQ Setting parameter to Auto, this parameter specifies the auto-assigned interrupt for the onboard LAN. If you set the PCI IRQ Setting parameter to Manual, you need to specify the interrupt that you want to assign for the onboard LAN installed in your system. | User input |
| PCI IRQ Sharing | Setting this parameter to Yes allows you to assign the same IRQ to two different devices. To disable the feature, select No.<br>**Note:** If there are no IRQs available to assign for the remaining device function, it is recommended that you enable this parameter. | **Yes**<br>No |
| VGA Palette Snoop | This parameter permits you to use the palette snooping feature if you installed more than one VGA card in the system.<br>The VGA palette snoop function allows the control palette register (CPR) to manage and update the VGA RAMDAC (Digital Analog Converter, a color data storage) of each VGA card installed in the system. The snooping process lets the CPR send a signal to all the VGA cards so that they can update their individual RAMDACs. The signal goes through the cards continuously until all RAMDAC data has been updated. This allows the display of multiple images on the screen.<br>**Note:** Some VGA cards require specific settings for this feature. Check your VGA card documentation before setting this parameter. | **Disabled**<br>Enabled |

| Parameter | Description | Option |
|---|---|---|
| Plug and Play OS | When this parameter is set to Yes, BIOS initializes only PnP boot devices such as SCSI cards. When set to No, BIOS initializes all PnP boot and non-boot devices such as sound cards.<br>**Note:** Set this parameter to Yes only if your operating system is Windows 95/98 or Windows 2000. | **Yes**<br>No |
| Reset Resource Assignments | Set this parameter to Yes to avoid IRQ conflicts when installing non-PnP or PnP ISA cards. This clears all resource assignments and allows BIOS to reassign resources to all installed PnP devices the next time the system boots. After clearing the resource data, the parameter resets to No. | Yes<br>**No** |

# Load Default Settings

Use this option to load the default settings for optimized system configuration. When you load the default settings, some of the parameters are grayed-out with their fixed settings. These grayed parameters are not user-configurable.

The following dialog box appears when you select **Load Default Settings** from the main menu:



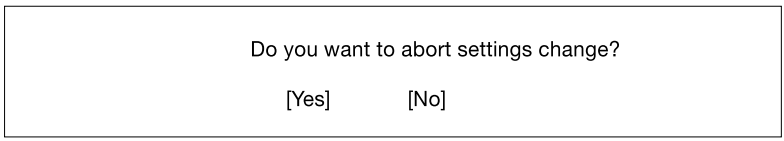

Select **Yes** to load the default settings.

Select **No** to ignore the message and return to the BIOS Setup utility main menu.

# Abort Settings Change

Use this option to disregard the changes you have made to BIOS and reload your previous settings.

The following dialog box appears when you select **Abort Settings Change** from the main menu:



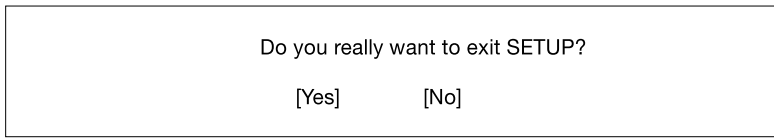

Select **Yes** to disregard your changes and reload your previous settings. After reload, the main menu appears on the screen.

Select **No** to ignore the message and return to the BIOS utility main menu.

# Exit Setup

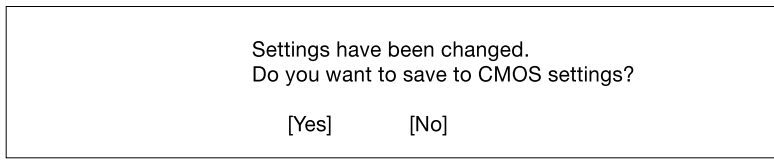
Examine the system configuration values. When you are satisfied that all the values are correct, write them down. Store the recorded values in a safe place. In the future, if the battery loses power or the CMOS chip is damaged, you will know what values to enter when you rerun Setup.

Press the **Esc** key to leave Setup. The following dialog box appears:




Use the arrow keys to select your response. Press the **Enter** key.

If you made any changes to the Setup utility, the dialog box below is displayed.




Use the arrow keys to select your response. Select **Yes** to save the changes in CMOS. Select **No** to retain the previous configuration values. Press the **Enter** key to exit.

# Appendix A: ASM Pro quick installation guide

This appendix shows you how to set up ASM Pro and its agent software.

# Installing ASM Pro

## System requirements

### ASM Pro Console

- Intel Pentium or higher processor
- 64 MB of RAM (128 MB recommended)
- 20 MB free hard disk space
- Microsoft Windows 98, Windows NT, or Windows 2000 operating system
- Ethernet card
- Modem

### ASM Pro Server Agent

- Intel Pentium or higher processor
- 64 MB of RAM (128 MB recommended)
- 20 MB free hard disk space
- Novell NetWare, SCO OpenServer, SCO UnixWare, Linux RedHat, Microsoft Windows NT, or Windows 2000 operating system
- Ethernet card
- Modem (optional for RAS/OOB[1])

## System setup

Make sure that your computer meets the system requirements before proceeding. You may also want to change your screen to 800 x 600 resolution or higher for optimum viewing.

[1] RAS (Remote Access Services) and OOB (Out-of-Band)

## Installing ASM Pro Console

To install ASM Pro Console:

1 Insert the Management CD into your system's CD-ROM drive.

2 Click the **Applications** button.

3 In the Applications list, select **Advanced System Manager (ASM) Pro Console V4.5**.

4 Click the **Setup** button.

5 Follow the Installation Wizard.

6 Click **Finish** to complete the installation.

**Note:** Remember to remove all diskettes or CDs from the drives before rebooting the system.

## Installing ASM Pro Server Agent

ASM Pro Server Agent can be installed on four different operating systems. The installation diskette contains the installation files for the following operating systems:

- Novell NetWare 5.x
- SCO OpenServer 5.0x
- SCO Unixware 7.x
- Microsoft Windows NT 4.0 Server
- Linux RedHat 6.2
- Microsoft Windows 2000 (Server and Advanced Server with SP1)

### Installing the Novell NetWare Server Agent

**Note:** Make sure the SNMP (Simple Network Management Protocol) is configured properly.

ASM Pro Server Agent requires SNMP.NLM running with *Control Community set to 'public'* to allow ASM Pro Console to communicate with ASM Pro Server Agent.

ASMAGENT.NCF is the script file that loads all related modules of ASM Pro Server Agent. To load the SNMP use the following command:

load snmp control=public

If you load SNMP.NLM before ASM Pro Server Agent, make sure that the Control Community has been set up properly. For more information, please refer to related documents about the SNMP Agent for NetWare (NetWare SNMP).

Check AUTOEXEC.NCF to see if you have loaded SNMP. Notice that because of the auto loading feature of NLM, you can not directly find where SNMP is loaded. The most common module is TCPIP.NLM which auto loads SNMP.NLM. If you are using TCP/IP, load SNMP by using the command line *load snmp control=public* before loading TCPIP.

For NetWare 4.x and Netware 5.x users, if you are using INETCFG.NLM to configure the network, be sure to configure SNMP and make sure that the SNMP.NLM is running with *Control Community set to 'public'*.

To install the Novell NetWare Server Agent:

1 Insert the Management CD into your system's CD-ROM.

2 At Netware server console, type:

load cdrom.

3 At Netware server console,type:

load EB450MgmtCD:\APP\ASM\Netware\setup.

4 You are asked if you want to install the ASM Pro Server Agent on your system. Select **Yes** to install.

The setup program detects the NetWare version and the model of the server. It copies related NLM files into the SYS: SYSTEM directory and C: of your NetWare server, and some needed command lines are added into AUTOEXEC.NCF in SYS: SYSTEM.

5 If the Mylex GAM driver and GAM service is installed in your NetWare system, the setup program asks you to install the Bbp agent.

6 Press any key to continue. The ASM Pro Server Agent Configuration Utility is launched.

7 The **Password** option is highlighted. Set up a password, and exit the utility.

**Note:** A password is required when using the ASM Pro Console to remotely change or set any values for the agent, such as threshold values and any trap handling method. If the password is disabled, there is no security protection for the agent when the Console tries to change or set these values.

8 Reboot the system to activate the ASM Pro drivers.

**Note:** ASM Pro Server Agent automatically starts after the server is restarted and running.

## Installing the SCO OpenServer Agent

**Note:** Make sure the SNMP (Simple Network Management Protocol) is configured properly.

ASM Pro Server Agent requires SNMP running with *community set to 'public'* . The IP address of ASM Pro Console should be in */etc/snmpd.trap* so that ASM Pro Console can communicate with ASM Pro Server Agent.

Follow these steps to install the SCO Server Agent:

1 Insert the Management CD into your system's CD-ROM drive.

2 Login SCO OpenServer as a super user.

3 In shell prompt, type the following to mount CD-ROM:

mount /dev/cd0 /mnt/cd.

4 In shell prompt, type:

ln -s /mnt/cd/APP/ASM/SCOOPE~1/ASMIPMI.DD /tmp/OL.000.000.

5 In shell prompt, type:

custom.

6 Follows custom command UI, select **Software** -> **Install New** -> **From ...** -> **Media Images** -> **/tmp**.

**Note:** If the SCO Server Agent has been installed, the program asks if you want to preserve the existing config file. Choose **Reinstall** to overwrite the previously installed SCO Server Agent, or choose **Upgrade** if you know the existing password.

7 A password is required for a new installation. The system prompts you to enter a new password, and after you have entered it once, prompts you to reenter it.

8 After you set up the password, select the **SNMP_Config** option, and enter the IP address of the ASM Pro Console system. (You can run asmconfig at a later time to add or change the ASM Pro Console IP address. See the ASM Pro Server Agent Utilities chapter in the ASM Pro manual for information about running asmconfig.)

**Note:** If the SCO Server Agent has been installed, target IP addresses appear on this screen.

9 After the installation is complete, in shell prompt, type:

rm /tmp/VOL.000.000.

## Configuring ASM Pro Server Agent for SCO OpenServer

You may disable the password if you are installing ASM Pro Server Agent to use only UPS (Uninterruptible Power Supply) or RDM functions.

You can use the asmconfig utility to set up a password for the agent. A password is required when you are using ASM Pro Console to remotely change or set any values for the agent.

Refer to the ASM Pro Server Agent Utilities chapter in the ASM Pro manual for instructions on how to use the asmconfig utility.

## Installing the SCO UnixWare Server Agent

**Note:** All of the following procedures require root permission.

To install the SCO UnixWare Server Agent:

1 Prepare the ASM Pro installation diskette from the DD file on the ASM Pro package CD-ROM.

2 Mount the CD-ROM drive. For example, mount the CD-ROM to /mnt.

3 Insert an empty 1.44-MB diskette into your floppy drive and execute the command:

```
# dd if={PATH}/asmuw.dd of=/dev/rdsk/f03ht
```

Here, {PATH} denotes the directory where asmuw.dd is located. For example, /mnt/UnixWare.

4 Insert the ASM Pro installation diskette into your floppy drive and, at the shell prompt, execute this command to begin ASM Pro installation:

```
# pkgadd -d diskette1 asm
```

The installation process copies the ASM Pro Server Agent package into the /usr/asm directory, and automatically makes changes to the following system configuration files:

/etc/netmgt/snmpd.comm

/etc/netmgt/snmpd.peers

/etc/inittab

After the installation is complete, ASM Pro Server Agent can be manually started by executing the command:

```
# /usr/asm/asmsmuxd
```

or it will be automatically started on the next system reboot.

**Note:** Before starting ASM Pro SMUX Agent asmsmuxd, execute the ASM Pro Agent Configuration Utility asmcfg to configure at least "SNMP", "ASM Pro_Password" and other parameters. Refer to “Chapter 4 - ASM Pro Server Agent Utilities” in the ASM Pro manual for detailed instructions on using the ASM Pro Configuration Utility.

## Installing the Microsoft Windows NT V4.0 Server or Windows 2000 Server/Advanced Server Agent

**Note:** Before installing the ASM Pro software, make sure that the TCP/IP and its related SNMP service are installed on the server.

Follow these steps to install the Window your system's the CD-ROM. The CD-ROM will automatically run under the Management CD UI.

1 Click the **Applications** button.

2 In the Applications list, select "**Advanced System Manager (ASM) Pro Agent V4.50**".

3 Click the **Setup** button.

4 Follow the onscreen installation steps to complete the installation.

5 Verify the path (where the ASM Pro Agent will be installed to) and click **OK**. The Welcome screen appears.

6 Click **Next**. You are asked to stop SNMP service.

7 Click **Yes**. You are prompted to choose a destination directory. If you only want to install ASM Pro SNMP agent and Remote Console, you can choose **Typical**. If you want to choose more components, click **Custom**. There are five components in the ASM Pro agent:

- SNMP agent
- DMI

  ASM Pro agent defines a proprietary ASM Pro.MIF that supports the same items as the SNMP agent.

- Server Mif

  The server.mif that is defined by DMTF will be installed.

- Remote Console

  The Remote Console Server is installed which can be remote control by Remote Console Client

- MMC

  This component is only supported on Windows 2000 and is integrated with the Microsoft Mangement Console.

8 Click **Next** for the default directory, or click **Browse** to define your own destination directory. Check any components you want to install, and click **OK**.

The asmcfg utility launches automatically.

You may skip steps 7 through 11 if you are installing ASM Pro Server Agent solely for the purpose of utilizing UPS and/or RDM functions.

9 Enter a password and click **OK**. A password is required when using the ASM Pro Console to remotely change or set any value for the NT Agent. If the password is disabled, there is no security protection for the agent when the ASM Pro Console tries to change or set these values.

10 Enter the IP address of the ASM Pro Console system, then click **ADD** to add trap destinations. Click **OK** to end the asmcfg utility. This IP address tells the Agent where to report (trap).

11 Click **Yes** to save your changes. The view readme file dialog box appears.

12 Click **Yes** to view, **No** to continue.

13 Click **Finish** to exit setup.

## Installing the RedHat Linux Server Agent

Follow these steps to install the Red Hat Linux Agent:

1 Insert the Management CD into your system's CD-ROM drive.

2 Login Linux server as a super user.

3 In shell prompt, type the following to mount CD-ROM:

mount /dev/hdX /mnt/cdrom.

4 In shell prompt, type the following to change to the new directory:

cd /mnt/cdrom/App/ASM/Linux.

5 In shell prompt, type the following to install ASM Pro SNMP agent:

**/**bin/rpm -i asmpro-agent-4.5-4.rh62.i386.rpm.

6 In shell prompt, type the following to configure "SNMP_Config" to receive trap:

/usr/local/share/asm/asmcfg.

7 In shell prompt, type the following to start ASM Pro agent:

/usr/local/share/asm/asm-snmpd start.

8 In shell prompt, type the following to stop ASM Pro agent if necessary:

/usr/local/share/asm/asm-snmpd stop.

# Installing RDM

This section gives step-by-step instructions on how to install the RDM function in the agent and console side of the ASM Pro software.

## System requirements

Before you begin the installation, make sure that you have the following:

### RDM server requirements

#### Hardware

- External modem
- Pager

#### Software

- Novell NetWare v4.1 or later, and/or
- SCO OpenServer 5.0 or later, and/or
- Microsoft Windows NT 4.0 or later, and/or
- SCO UnixWare 7.0 or later
- RedHat Linux 6.2 or 7.1
- ASM Pro (Advanced System Manager Pro) agent

### RDM Console requirements

#### Hardware

- Pentium or faster PC
- At least 16 MB RAM
- At least 5 MB free hard disk space
- Modem

Software

- Microsoft Windows 98, Microsoft NT Workstation 4.0, or Windows 2000
- ASM Pro 4.5 Console

# Connecting communication peripherals

## Modem

The Server and the RDM Console communicate via modem protocol. Therefore, you need to connect an external modem with a baud rate of not less than 9600 baud to both systems. To connect an external modem, connect the RS232C serial cable to the modem data port and the appropriate COM port of the system.

**Note:** Use only modems that are purchased locally to ensure compatibility with your telephone system. The modem must have a transfer rate of at least 28.8K.

When the modem is turned ON, the CD/DCD (Carrier Detect/Data Carrier Detect) signal light on the front panel must be OFF for RDM to function properly. If this is not the case, refer to the modem's user's guide and check the section on DIP switches for information on how to adjust the CD/DCD light. If your modem does not have a DIP switch, then we recommend that you replace it with another model that supports such switches.

## Telephone

To connect the modem to a telephone outlet, plug in the telephone connector to the telephone outlet. Then, insert the telephone line connector to the modem line port.

## Pager

The pager is necessary for notification purposes only.

Post-installation instructions.

- Make sure the modem cables are properly connected.

- Turn on the system and the peripherals connected to it.

## Installing RDM Utilities

You must do the following to ensure successful installation of the RDM Utilities:

1 If you have created a RDM hidden partition through EasyBuild System CD, skip step 2.

2 Create a RDM hidden partition.

The RDM hidden partition is a DOS partition on the hard disk that allows you to run preinstalled diagnostic tools when necessary, without using a diskette or a CD. It also allows you to access your system from a remote RDM console.

To create a RDM hidden partition, do the following:

a Prepare a "clean" hard disk, i.e., a hard disk without any operating system installed on it.

b Create a bootable RDM floppy diskette using the Management CD of EasyBuild.

c Insert the RDM floppy diskette into the floppy drive.

d After booting from the floppy drive, use the DOS FDISK command to create a DOS partition. The minimum partition size is 33 MB.

e Activate the partition and exit FDISK; then reboot the system.

f Format the DOS partition. When formatting is completed, label the partition as RDM for easy identification.

g Install (or transfer) the DOS operating system to the partition.

h Run \RDM\install.bat* from the RDM floppy diskette to install the RDM driver and hide the RDM partition. These settings will take effect only after you reboot the system.

After you create the hidden partition, you can now install other operating systems on the same hard disk. But before doing so, make sure that the Hidden Partition parameter in the RDM BIOS is set to Disabled. For more information on RDM BIOS, refer to RDM BIOS chapter of the ASM Pro manual.

**Important:** If you are using an IDE hard disk with a capacity less than 540 MB, make sure that you disable the LBA mode. Otherwise, you will be required to use the LBA mode that you set

for the other operating systems when you create the RDM hidden partition.

**Note:** When you boot the system to the hidden partition, you cannot use other utilities (e.g., FDISK.EXE) to change the hidden partition settings.

Deleting the hidden partition

**Important:** You cannot recreate the RDM hidden partition once you delete it. Before proceeding, make sure that you will not need to create a hidden partition in the future.

Follow these steps to delete the hidden partition:

a Insert a bootable diskette into the floppy drive.

b Enter the BIOS Setup and set the Hidden Partition parameter in the RDM BIOS to Enabled.

c After the system boots from the floppy drive, use FDISK to delete the RDM hidden partition. Do not delete other partitions or change or reformat the active partition.

d Exit FDISK and reboot the system.

e Enter the BIOS Setup and set the Hidden Partition parameter in the RDM BIOS to Disabled.

3 Install an operating system.

RDM supports the following operating systems:

- Novell NetWare
- Microsoft Windows NT and Windows 2000
- SCO OpenServer
- SCO UnixWare
- RedHat Linux

You can install any or all of the operating systems. For the installation instructions, refer to the documentation that came with the OS package.

4 Install the ASM Pro Server Agent.

**Note:** Before you proceed, make sure that you have installed the necessary components and peripherals, for both the RDM server and RDM Console.

The ASM Pro Server Agent driver or the server driver is contained in the Advanced System Manager Pro (ASM Pro) software package. Therefore, to install the ASM Pro Server Agent driver, you need to install the ASM Pro agent software. For information on how to install the ASM Pro software, refer to the documentation that comes with the ASM Pro package.

## RDM Console setup

This section describes how to install and uninstall the RDM Console software.

### Installing the RDM Console software

**Important:** Before you proceed, make sure that you have installed the necessary components and peripherals, both for the RDM server and RDM console.

**Note:** The RDM Console software can be installed only under Windows NT 4.0/Workstation or Windows 95/98/2000.

The RDM function is one component of the ASM Pro 4.5 Console software.

Follow these steps to install the RDM Console software:

1 Turn on the system.

2 Turn on all peripherals connected to the system such as the monitor, modem, etc.

3 Install ASM Pro Console. Run the installation program, i.e., SETUP.EXE. The Setup Program Welcome screen appears.

4 For typical installation in ASM Pro Console, the RDM Console will be installed. In Custom mode, user can choose to install RDM Console or not.

5 Continue to finish the installation of ASM Pro Console.

## Uninstalling the RDM Console software

RDM Console software can only be uninstalled within ASM Pro Console package.

# Installing AWM and Microsoft Internet Information Service (IIS)

**Note:** You have to install Microsoft IIS before installing AWM. If your system already have Microsoft IIS installed then AWM automatically configures IIS. Skip the "Setting up Microsoft IIS" section if this is the case.

## System requirements

- Intel 486 or higher processor
- 64 MB of RAM
- 10 MB free hard disk space
- Windows NT Server 4.0 or Windows 2000 with the following:
  - Microsoft Internet Information Server 2.0 or later (5.0 is recommended)
  - Microsoft Active Server Pages (ASP)
  - SNMP Service
- Ethernet card
- Modem

## Installing AWM

**Note:** AWM and ASM Console can not be installed in the same system.

To install AWM:

1 Insert the Management CD into your system's CD-ROM drive.

2 Click the **Applications** button.

3 In the Applications list, select **ASM Pro Web-based Manager V4.50 (AWM)**.

4 Click the **Setup** button.

5 Follow the Installation Wizard.

6 Click **Finish** to complete the installation.

**Note:** For Windows NT 4.0, AWM will automatically install WbEM core or WbEM SNMP Provider if not installed. For Windows 2000, the WbEM core is built-in. AWM will only install the WbEM SNMP Provider if it is not yet installed. After installing either of these components, reboot your system.

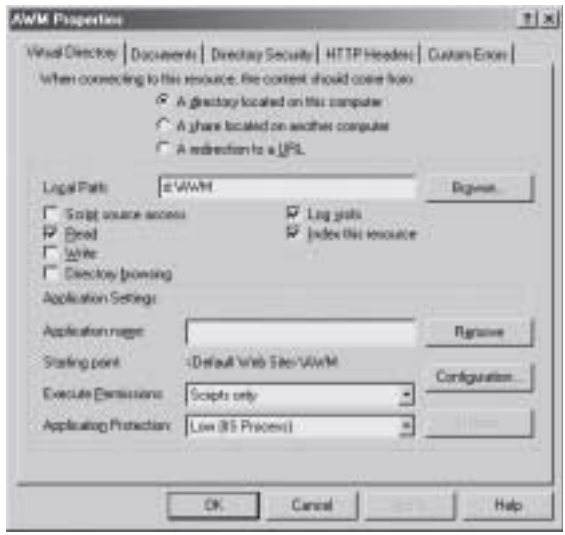
## Setting up Microsoft IIS

To set up Microsoft IIS:

1 Open your IIS configuration program and check the virtual directory setting. The IIS setup program is located in the Windows NT Server Optional CD. You can also download it from the Microsoft Website.

2 Check the virtual directory. If there is no virtual directory for AWM, create one and name it AWM. Point it to the directory where the AWM main files are installed (e.g. D:/AWM).

**Note:** If you have IIS version 5.0 the directory is automatically added.



3 After adding the virtual directory, click **OK** to save changes and exit.

## Running AWM

Type this address in your browser:

http://{IPADDRESS}:9999/AWM

The password window appears prompting for authentication as shown below.


To access AWM, enter your user name and password and then click **OK**.

AWM confirms the user name and password and displays the main page.

# Appendix B: System rack installation guide

# ESD precautions

Always observe the following electrostatic discharge (ESD) precautions before installing a system component:

1 Do not remove a component from its antistatic packaging until you are ready to install it.

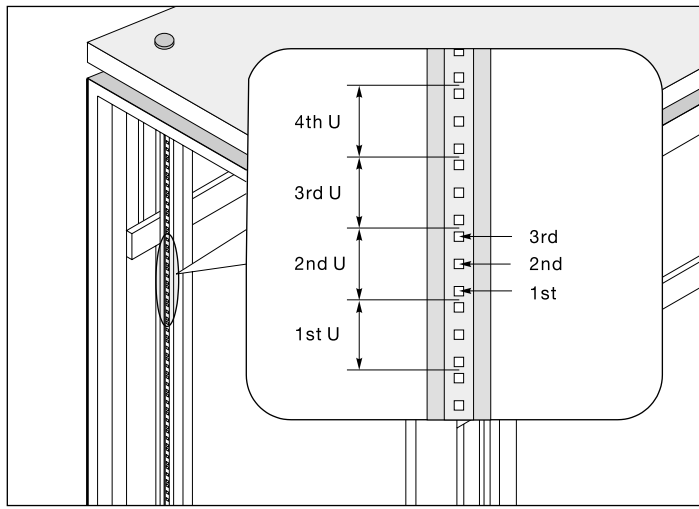
2 Wear a wrist grounding strap before handling electronic components. Wrist grounding straps are available at most electronic component stores.

**Note:** Do not attempt the procedures described in the following sections unless you are a qualified technician.

# System rack installation

## Vertical mounting hole pattern

The four vertical rails of a rack contain mounting holes arranged in a manner shown in the figure below:




The system occupies 6U in the rack. Count the U positions and hole numbers from the bottom up.

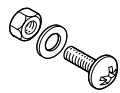
**Note:** The unit of measurement used in this document is "U" (1U = 1.75 inches or 44.45 mm). The total sum of the heights of all components in the rack measured in "U" cannot exceed the height of the rack. For more information, please refer to the rack's documentation.

The distance from the center of two holes with closer spacing to the center of the next pair is equivalent to 1U.

When installing components, you must start your measurement from the center of the two holes with closer spacing. Otherwise, the screw holes on the component may not match with those on the rack.

# Screw types used

The following screws are used in the assembly of the Acer Altos G610 and other rack-mountable components

| Screw type and part number | Figure | Usage |
|---|---|---|
| M4 x L5<br>86.6A536.8R0 |  | Securing the component rails to the tray |
| M4 x L8<br>86.6A536.8R0<br>Washer<br>88.21341.605<br>Nut<br>87.11042.670 |  | Securing the mounting brackets to the inner sliding piece |
| M5 x L5 |  | Securing system components |
| M6 x L10<br>86.6A52A.100 |  | Securing the cable carrier and the mounting rails to the rack |
| Locating ring for Rack 1024<br>34.94815.001 |  | Supports the M6 metal screws for securing server components to Rack 1024 |
| Locating ring for Rack 1042<br>34.94814.001 |  | Supports the M6 metal screws for securing server components to Rack 1042 |
| Cage nut |  | Supports the M6 metal screws for securing server components to the rack |

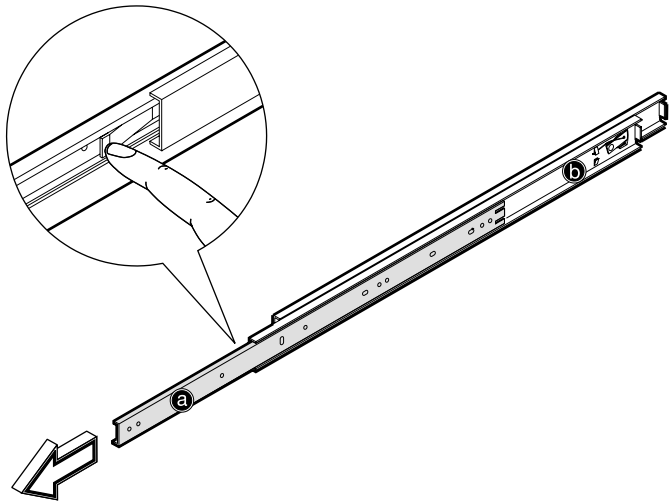
# Installing the system into the rack

To install the system into the rack:

The rails allow the system to slide in and out of the rackmount for maintenance purposes. Follow these steps to install the mounting rails:

1 Extend the component rail (a) from the mounting rail (b) until the component rail release latch clicks. Hold down the latch and slip the component rail out of the mounting rail. Do the same thing to the other mounting rail.

**Note:** Each mounting rail consists of a fixed outer piece that screws onto the mounting bracket and an inner sliding piece controlled by a steel ball gearing movement. This inner sliding piece is not detachable.




2 Put the component rails aside.

3 Attach the mounting brackets to the mounting rails. The mounting brackets consist of two metal bars to be attached on both ends of the mounting rails.

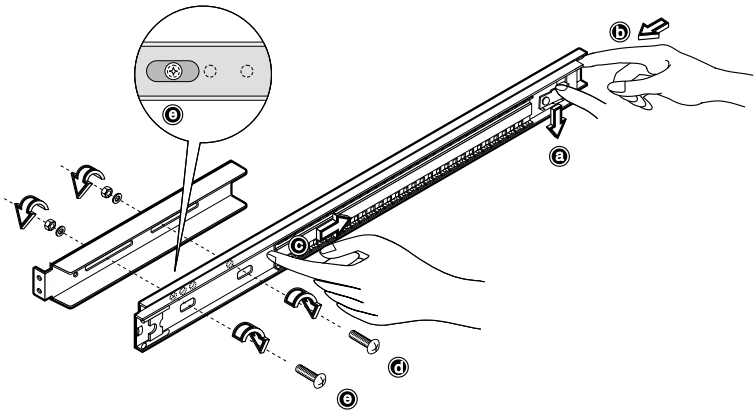
f Unlock the inner sliding rail using your finger.

g Push it forward.

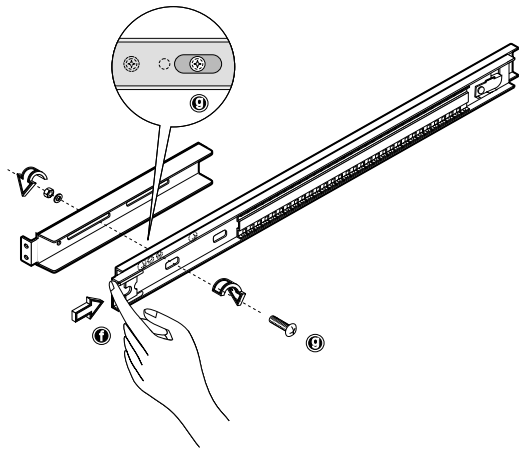
h Slide the roller towards the lock.

i Adjust the inner sliding rail until you can see the screw holes.

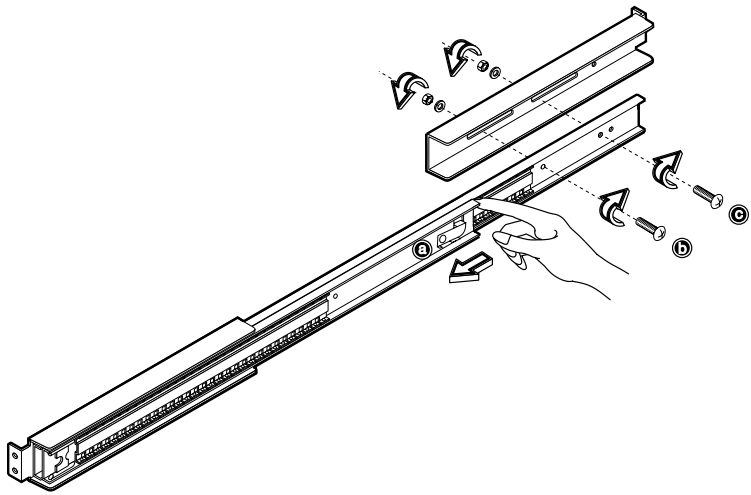
j Attach the mounting bracket to the front end of the mounting rail and align the screw holes. Secure it with two M4 x L8 screws with nut and washer.



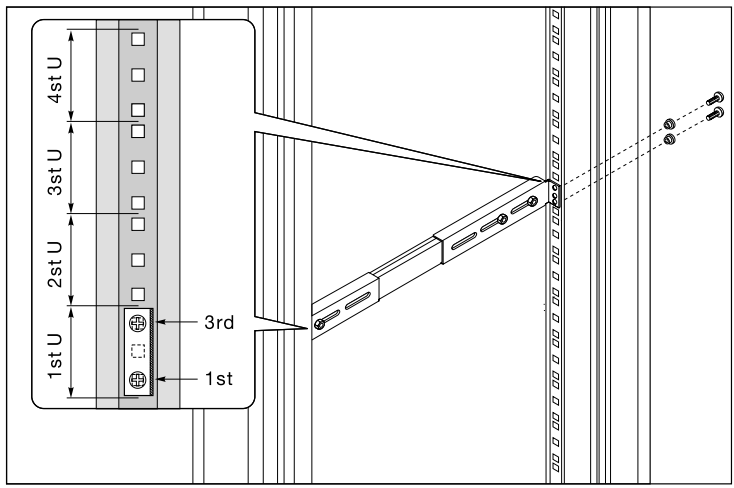

k Slide and adjust the inner sliding rail again to see the third screw hole. Secure it with one M4 x L8 screw with nut and washer. The position of the mounting bracket on this end is fixed.



l Extend the inner sliding piece of the mounting rail until you can see the screw holes on the other end. Attach the mounting bracket with two M4 x L8 screws with nut and washer. The mounting rail on this end is adjustable.

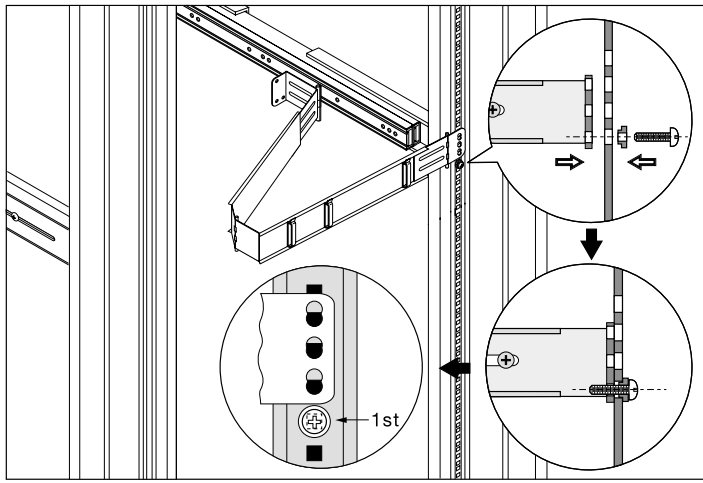



4 Install the left mounting bracket first using four M6 screws with locating rings.

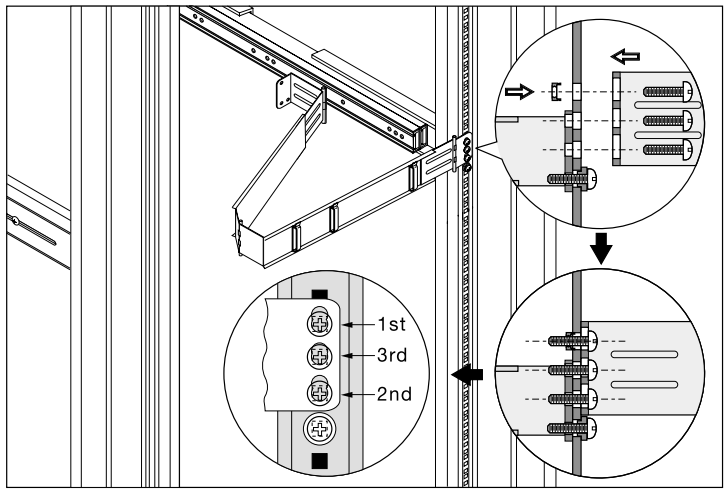


5 Install the right mounting bracket using four M6 screws with locating ring.

6 Secure the front side of the bracket first and then secure the rear end with one M6 screw with locating ring.

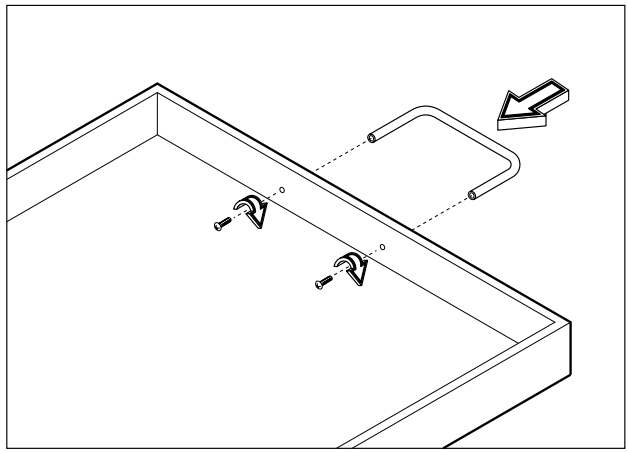



7 Attach the cable carrier to the rack, overlapping the mounting bracket, with two M6 screws without locating rings. Install a cage nut on the topmost square hole to hold the screw.

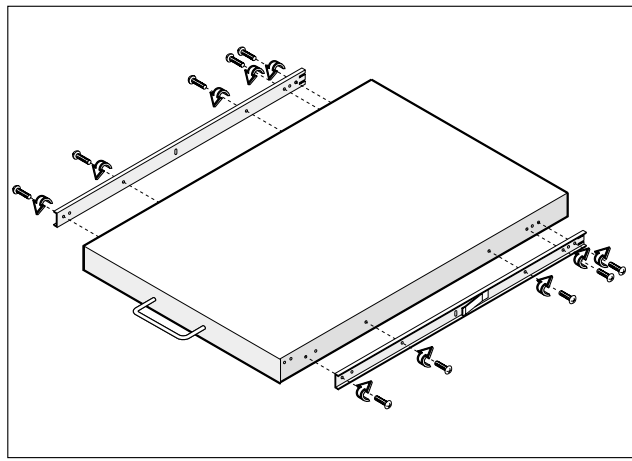


**Note:** The cable carrier allows you to tie-wrap all cables to and from the server. As you slide the server in and out of the rack, the cable carrier collapses and extends, keeping the cables untangled and attached to the server.

8 Attach the handle to the tray using two M5 metal screws.

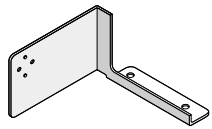


9 Attach a component rail on each side of the tray with ten M4 metal screws.

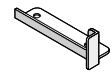


10 Install the server on the tray.

a Check the stand-off brackets that came with your server's rackmount kit. Each stand-off bracket is marked as follows:



Rear left

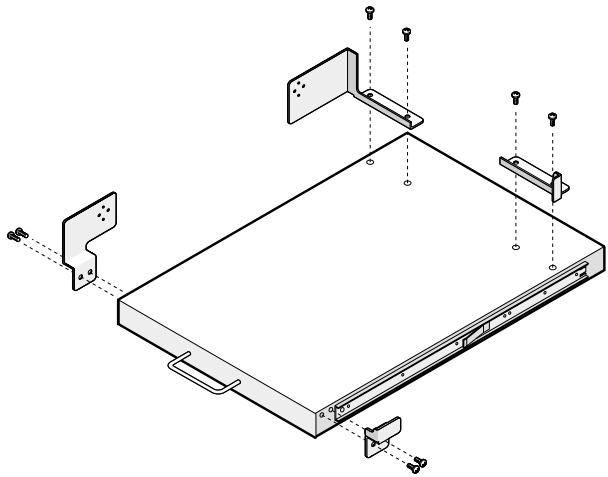


Rear right

Front left

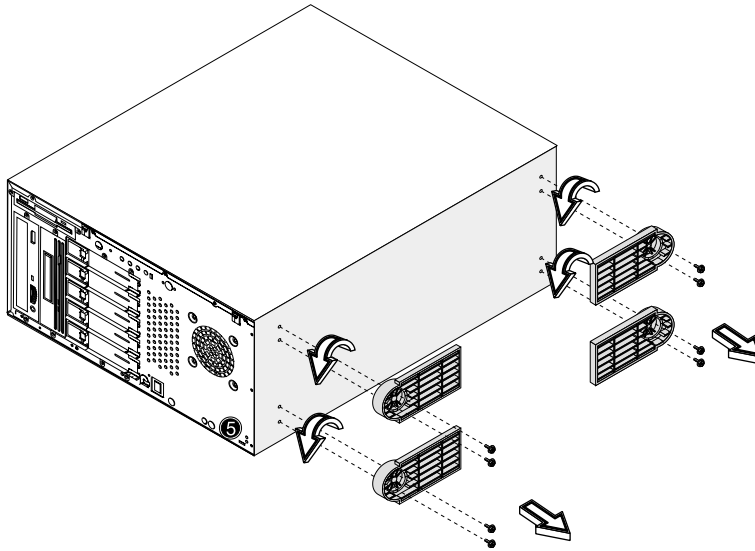
Front right

b Attach the stand-off brackets to the tray using eight M5 metal screws.

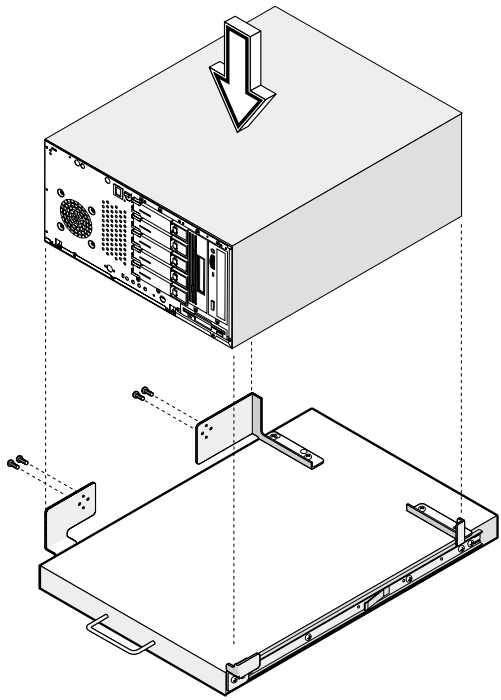


c Remove the front panel door of the server. Refer to “Removing the front panel door” on page 37 for instructions.

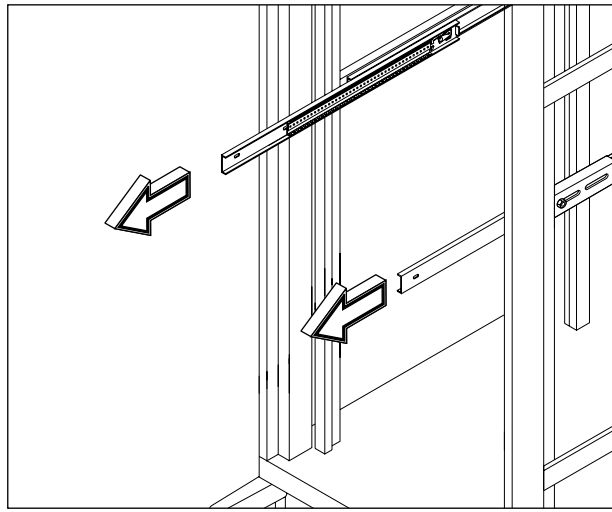
d Remove the stands from the server. Keep the screws for later use.



e Place the server on the tray and secure it with the four screws removed from the stands.

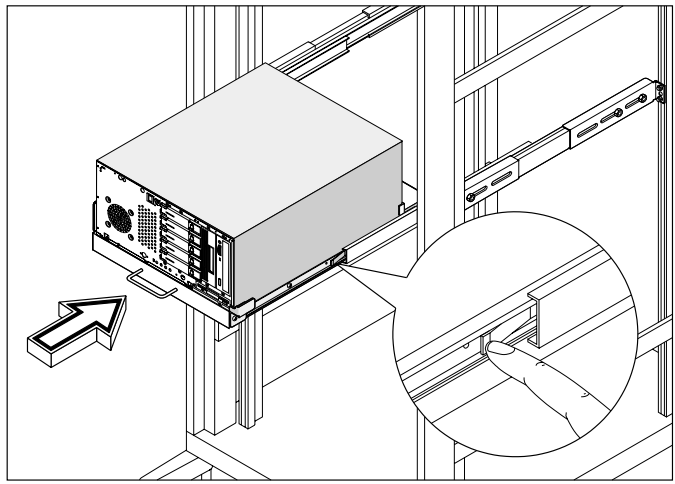


11 Extend the inner sliding piece of each mounting rail forward until it clicks.



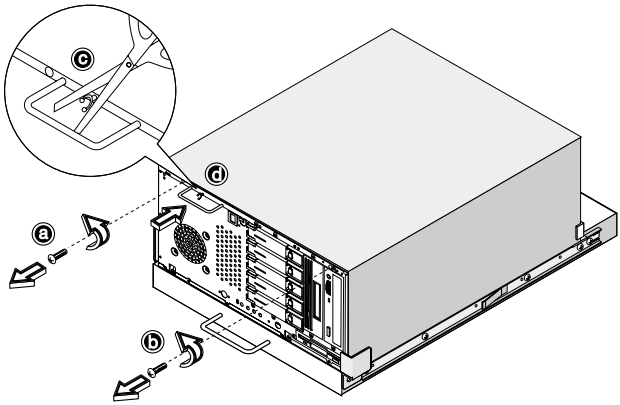
12 Carefully align the tray's rail with the mounting bracket's rail, and then push the server into the rack until it clicks.

13 Depress the component rail release latch on either side of the server and then slide the server into the rack.

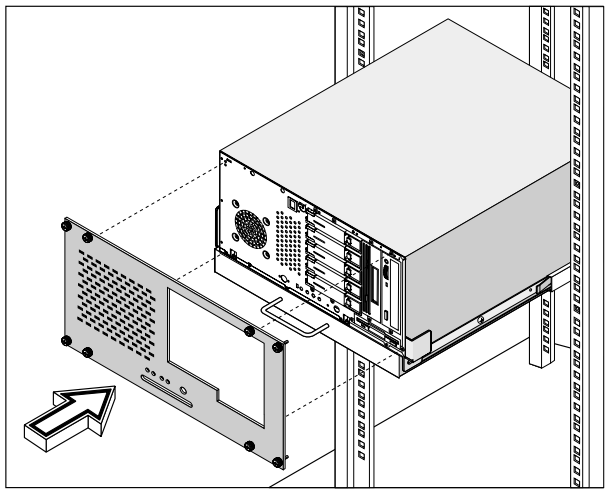


**Note:** To avoid personal injury, care should be taken when pressing the component rail release latches and sliding the component into the rack.

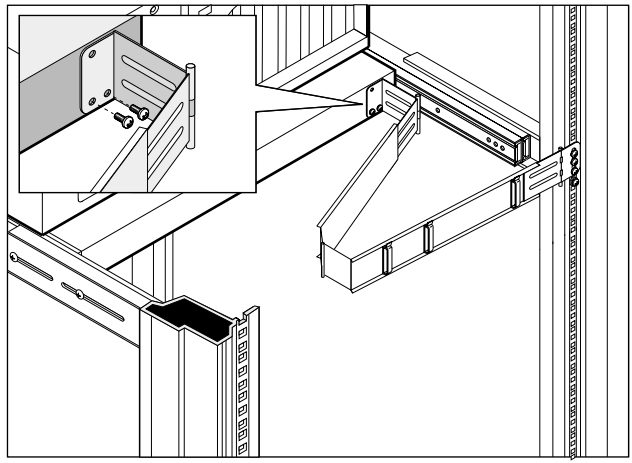
14 Remove the two screws on the upper edge of the server and then cut the clip that holds the handle to completely depress the handle.



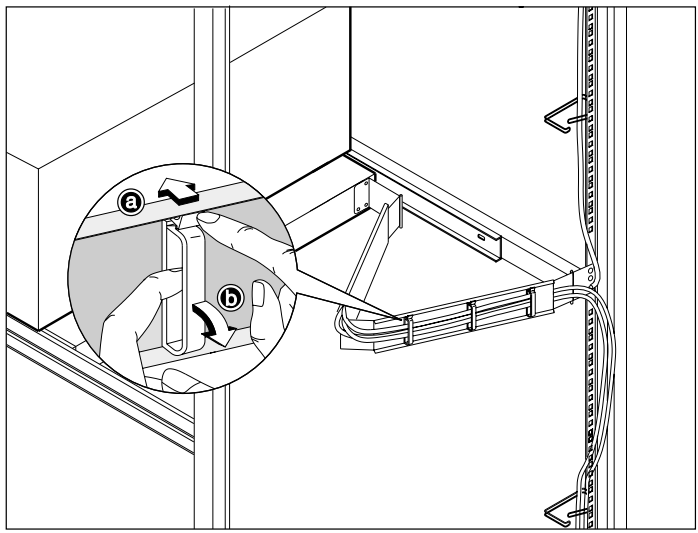

15 Attach the rack server cover to the server using the thumbscrews.



16 Attach the other end of the cable carrier to the tray using two M5 metal screws.

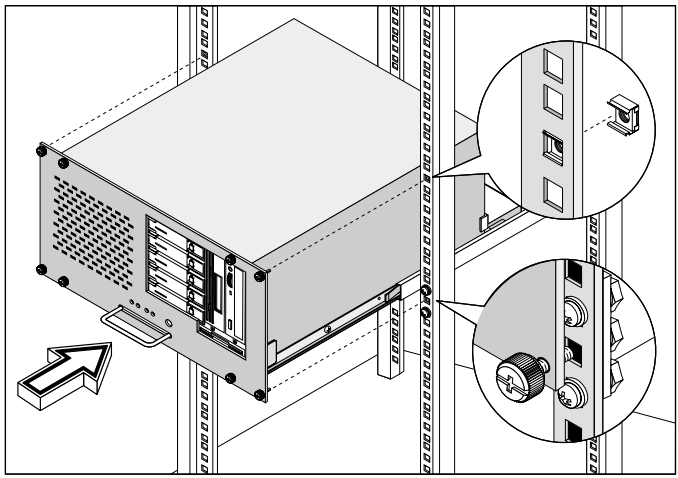


17 Extend the cable carrier to bundle all the cables to it using the cable clamps. Route all cables from the cable carrier to the cable management bracket located on the rear of the rack.



**Note:** For details on cabling and cable management brackets installation, refer to the documentation that came with your system rack .

18 Install two cage nuts for the upper left and right thumbscrews. (The lower left and right thumbscrews do not need cage nuts.) Secure the server to the rack using the thumbscrews.



**Note:** Refer to the documentation that came with your system rack for instructions on how to install cage nuts.

# Index